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TUESDAY, 21 NOVEMBER 2023

**TO: ALL MEMBERS OF THE HEALTH & SOCIAL SERVICES
SCRUTINY COMMITTEE**

I HEREBY SUMMON YOU TO ATTEND A MEETING OF THE **HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE** WHICH WILL BE HELD IN THE **CHAMBER - COUNTY HALL, CARMARTHEN. SA31 1JP AND REMOTELY AT 10.00 AM ON TUESDAY, 28TH NOVEMBER, 2023** FOR THE TRANSACTION OF THE BUSINESS OUTLINED ON THE ATTACHED AGENDA

Wendy Walters

CHIEF EXECUTIVE

| | |
|--|--------------------------------------|
| Democratic Officer: | Emma Bryer |
| Telephone (direct line): | 01267 224029 |
| E-Mail: | ebryer@carmarthenshire.gov.uk |
| This is a multi-location meeting. Committee members can attend in person at the venue detailed above or remotely via the Zoom link which is provided separately. | |
| The meeting can be viewed on the Authority's website via the following link:- https://carmarthenshire.public-i.tv/core/portal/home | |

Wendy Walters Prif Weithredwr, *Chief Executive*,
Neuadd y Sir, Caerfyrddin. SA31 1JP
County Hall, Carmarthen. SA31 1JP

HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE

PLAID CYMRU GROUP - 9 Members

Cllr. Gareth John (Chair)
Cllr. Bryan Davies
Cllr. Karen Davies
Cllr. Terry Davies
Cllr. Alex Evans
Cllr. Peter Hughes Griffiths
Cllr. Meinir James
Cllr. Hefin Jones
Cllr. Denise Owen

LABOUR GROUP - 4 Members

Cllr. Crish Davies
Cllr. Michelle Donoghue
Cllr. Philip Warlow
Cllr. Janet Williams

INDEPENDENT GROUP - 2 Members

Cllr. Louvain Roberts (Vice-Chair)
Cllr. Fiona Walters

UNAFFILIATED

Cllr. John Jenkins

A G E N D A

- 1. APOLOGIES FOR ABSENCE.**
- 2. DECLARATIONS OF PERSONAL INTEREST INCLUDING ANY PARTY WHIPS ISSUED IN RELATION TO ANY AGENDA ITEM.**
- 3. PUBLIC QUESTIONS (NONE RECEIVED)**
- 4. TOPIC FOR REVIEW** 5 - 14
- 5. REVENUE & CAPITAL BUDGET MONITORING REPORT 2023/24** 15 - 36
- 6. DOMICILIARY CARE PERFORMANCE UPDATE** 37 - 48
- 7. EXPLANATION FOR NON-SUBMISSION OF SCRUTINY REPORT** 49 - 54
- 8. FORTHCOMING ITEMS** 55 - 64
- 9. TO APPROVE AND SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 4TH OCTOBER, 2023** 65 - 70

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HEALTH & SOCIAL SERVICES

SCRUTINY COMMITTEE

28th November, 2023

**Health & Social Services Scrutiny Committee
Suggested Topic for Review**

To consider and comment on the following issues:

- That members consider the suggested topic for scrutiny submitted by the Wave Trust.

Reasons:

- Under SPR10 (3) Any member of the public may request that an item relevant to the remit of a Scrutiny Committee may be placed on its agenda.

To be referred to the Cabinet / Council for decision: NO

CABINET MEMBER PORTFOLIO HOLDER:

Cllr. J. Tremlett, Health & Social Services

| | | |
|--|---|--|
| <p>Directorate Education & Children Services</p> <p>Name of Head of Service: Jan Coles</p> <p>Report Author: Noeline Thomas Caryl Alban</p> | <p>Designations: Head of Children & Families</p> <p>Early Years & Prevention Service Manager</p> <p>Early Years Integration & Play Officer</p> | <p>Tel Nos. / E Mail Addresses: 07812 475396 jcoles@carmarthenshire.gov.uk</p> |
|--|---|--|

HEALTH & SOCIAL SERVICES

SCRUTINY COMMITTEE

28th November, 2023

Health & Social Services Scrutiny Committee

Suggested Topic for Review

Under SPR10 (3) Any member of the public may request that an item relevant to the remit of a Scrutiny Committee may be placed on its agenda.

The Committee is asked to decide whether the request is approved and included on a future agenda of a Committee or whether to reject the request.

To assist the committee when considering the request, a report has been produced detailing the summary of the current provision.

When reviewing the request, the committee should also consider the following:

- Will the topic have an impact on, or is it of interest to, a community or other group of residents in Carmarthenshire or is it of wider public concern?
- Does the topic link with any of the Council's current objectives and items from the Cabinet forward work programme?
- Is effective scrutiny of the topic achievable with available resources and within a reasonable timescale?
- Will scrutiny of the topic lead to duplication of work that is or has already been carried out by another committee, group or organisation?

The remit of this Scrutiny Committee includes:

- Adult Social Services;
- Residential Care;
- Home Care;
- Learning Disabilities;
- Mental Health;
- NHS Liaison - Collaboration – Integration;
- Carers;
- Dementia Care;
- Disability;
- Children's Services;
- Safeguarding;
- Respite Home

Feedback on the committee's decision regarding the request and the outcome of any scrutiny debate will be conveyed to the person submitting the request.

DETAILED REPORT ATTACHED ?

**YES – Summary of current provision and
Application for scrutiny panel topic**

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: Linda Rees-Jones Head of Administration & Law

| Policy, Crime & Disorder and Equalities | Legal | Finance | ICT | Risk Management Issues | Staffing Implications | Physical Assets |
|---|------------|-------------|-------------|------------------------|-----------------------|-----------------|
| YES | YES | NONE | NONE | NONE | NONE | NONE |

1. Policy, Crime & Disorder and Equalities – In line with requirements of the County Council’s Constitution.

2. Legal - In line with requirements of the County Council’s Constitution.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Linda Rees-Jones Head of Administration & Law

1. Local Member(s) - N/A

2. Community / Town Council - N/A

3. Relevant Partners - N/A

4. Staff Side Representatives and other Organisations - N/A

**CABINET PORTFOLIO HOLDER(S)
AWARE/CONSULTED**

NO

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

THESE ARE DETAILED BELOW

| Title of Document | File Ref No. | Locations that the papers are available for public inspection |
|---|--------------|---|
| Health & Social Services Scrutiny Committee Reports and Minutes | | Meetings from September 2015 onwards: http://democracy.carmarthenshire.gov.wales/ieListMeetings.aspx?Committeed=169 |

Your Name

Alex Williamson

Your Address

[REDACTED] East Ayrshire KA16 9LR

Telephone No.

[REDACTED]

Email Address

AWilliamson@WAVETrust.org

Suggested Topic for Scrutiny Consideration

In essence, we would like the scrutiny panel to explore wherever:

1) there are any gaps in the existing provisions that are in place within Carmarthenshire around the area of preconception and early years support. This relates to (but is not limited to):

- . The promotion of primary carer giver and infant attachment
- . Educational awareness and/or direct support pertaining to drug and alcohol use during pregnancy.
- . Educational awareness and/ or direct support pertaining to infant brain development during the first 1001 days of life.
- . Parental or couple support pertaining to domestic violence and substance abuse.

2) If there are any gaps in the existing provisions that are in place within Carmarthenshire pertaining to front facing services such as housing, revenue and benefits and linked services such as Job centre Plus regarding the implementation of trauma informed practices and/ or trauma informed approaches.

Please explain why feel this issue should be reviewed

We are a UK wide based charity who, since 2010, have been campaigning to reduce the then reported levels of children who experience multiple adverse childhood experiences – as recorded by the NSPCC report '*Child abuse and neglect in the UK today*' – by at least 70% by 2030. The causality between the undergoing of Adverse Childhood Experiences and issues such as mental health, long term unemployment and criminal behaviour have been proven in several studies by organisations such as public health Wales.

What do you think are the potential benefits and outcomes from undertaking a review of this topic?

We wish to see if the council is doing everything it can to address Adverse Childhood Experiences and wherever it is implementing trauma informed approaches to the fullest potential.

Are there any gaps in the existing provisions that are in place within Carmarthenshire around the area of preconception and early years support. This relates to (but is not limited to):

- The promotion of primary carer giver and infant attachment
- Educational awareness and/or direct support pertaining to drug and alcohol use during pregnancy.
- Educational awareness and/ or direct support pertaining to infant brain development during the first 1001 days of life.
- Parental or couple support pertaining to domestic violence and substance abuse.

Carmarthenshire's **Family Support Strategy 2018-23** sets out how the council aims to develop and deliver early intervention services to support children, families and young people. This will be achieved by providing support as soon as a need is identified, at any point in a child's life, from the Early Years through to the teenage years. It describes joined-up approaches to supporting families across a range of needs.

The **prevention of ACEs** and **early intervention** to support families is at the centre of our work to support families in Carmarthenshire. Childhood experiences, both positive and negative, have a tremendous impact on future, and lifelong health and opportunity. Children and family services are organised according to distinct levels of need and range from **Universal Support** to **Protective Support**. Early Intervention and preventative work happen across the levels and is appropriate to what is required by an individual family or situation. Welsh Government programmes that provide non statutory support to families include Families First, Flying Start and Integrated Children's Centres. These programmes are delivered within Carmarthenshire and have a focus on:

- Parenting with a focus on attachment.
- Support for parents dealing with drug and alcohol misuse.
- Training for professionals in infant brain development.
- Embedding trauma informed practice within service delivery.
- Relationship advice and support including domestic abuse.
- Team Around the Family which works collaboratively to bring a number of agencies together to deliver a plan of support and improve outcomes for a family, child or young person.
- Childcare, education & health
- Intensive support for 0–3-year-olds children & their families living in Flying Start areas.

Despite the wealth of services on offer to families within the early years there remains to be clear gaps in the way in which services identify families and the way in which services are delivered. Welsh Government have recognised these gaps and developed the **Early Years Integration Transformation Programme** of which Carmarthenshire became a pathfinder area in 2019. The main aim of this programme is to transform the delivery of Maternity and Early Years Services from those that are segmented, and aligned along statutory boundaries, to those that use a placed based approach enabling teams to deliver the right support at the right time through being in co-productive relationships with the families, staff and partner organisations in their community. It also recognises the need to target families in need of support at the earliest point possible and therefore developing clear pathways for support from preconception.

At a local level focus groups with both professionals working within maternity and early years services and families accessing services from 0-7 years old have identified gaps within existing provision and improvements that are required to the delivery of maternity and early years services across all sectors.

Gaps:

- Antenatal support focusing on preparation for parenthood.
- Accessibility of services outside of core working hours – evenings and weekends
- Early identification of need (identifying families early in pregnancy)
- Access to current and up to date information about services for families living in Carmarthenshire i.e., information related to child development, positive relationships, parenting, health and wellbeing of both caregivers and their children.
- Inconsistent transition processes for children entering education.
- Families having to explain their stories to various professionals along their journeys is challenging and often results in families ‘falling through the net.’

What are we trying to achieve in Carmarthenshire?

Based on what we know about the current service landscape and what we have learned from families and early years professional we have developed a **Maternity and Early Years Strategy**. The strategy is available via the following link:

<https://earlyyearsstrategywest.wales/strategy/>

Our strategy for 2022-2026 aims to deliver:

- **Positive engagement/early intervention with families at the ante-natal stage**-To ensure that specialist services provide support to prepare families for parenthood and offer support at the earliest possible opportunity.
- **Positive engagement with families during Early Years**-To ensure our family needs are at the heart of joined-up services, so that families access the right support at the right time.
- **Positive transition from childcare to Early Years education** - To ensure a seamless transition process for all children and parents from pre-school settings into early years education.

These will be achieved by:

- Integrating our maternity and early years services
- Taking a person-centred approach to service design
- Developing our systems to enable effective collaboration.
- Developing the workforce
- Providing accessible information

Pilot: The Cwm Gwendraeth Early Years Integrated Team

The main aim of the pilot programmes is to build both individual and community resilience to enable families to live safe, healthy and fulfilling lives where they can successfully raise their children and fully optimise their potential. To achieve this, we will transform the delivery of Early Years Services from those that are segmented, and aligned along statutory boundaries, to those that use a placed based approach. This approach will not only provide integrated services but will also use a strengths-based model to improve relationships between sectors, improve community engagement and build safe and supportive environments, which will mitigate or reduce the long-term impact of Adverse Childhood Experiences.

Early successes:

Relationships across services both locally and regionally have developed and created opportunities for more integrated thinking and ways of working, these include:

- **Crosshands Health and Wellbeing Centre** – good partnership working, future plans to locate the Cwm Gwendraeth Team at the Crosshands Centre
- **Carmarthen Hub** – early years venue allocated within the building and plans to locate an Early Years Team within
- **Save the Children Starting Strong research project** – Supporting families experiencing poverty through the early years transition phase.
- **Save the Children Ehangu research project** – bringing together partners to work together to develop place-based systems change.
- **Work with families-** both qualitative and quantitative data collected indicates that families are experiencing positive outcomes as a result of their engagement with the team. Parents report the positive impact accessing the services has had on their mental health and wellbeing, their parenting and their knowledge of services within their locality.
- The phased implementation of universal childcare for 2-year-olds (Flying Start Expansion) gives unexpected opportunities to become aligned with the transformation of maternity and early years services i.e., provides the missing element of 'childcare' in the non-Flying Start areas.

Opportunities

The Maternity and Early Years transformation programme clearly supports the **delivery of the purpose and aim** of the Carmarthenshire Public Services Board and the Regional Partnership Board. And closely aligns with the five ways of working in achieving the wellbeing goals.

Closer partnership working- to ensure and realise the mutual potential for improving services for families across the region.

Risks

Currently we have committed funding until 31st March 2024. There is a commitment of funding from WG for 2024/2025 at a reduced level but this will not be known or confirmed until the start of 2024.

The pilot has enabled us to bring our 'strategic vision' to life in the form of operational services and at the same time provide evidence for what works well in transformational practice.

Failure to continue with the operational aspect risks having a good strategy with no real driving force or an effective means of putting the theory into practice.

Failure to capitalise and keep building on these pilot services risks losing years in service development, which is well acknowledged as requiring time, energy, committed staff and good leadership. The current pilot area would revert to universal services without further commitment of funding past 2025. This is clearly a particular risk to those areas involved.

More importantly it would risk delaying the implementation of integrating early years services across the region at a time when this seems infinitely possible to do so.

Report prepared by:

Noeline Thomas - Early Years and Prevention Service Manager

Caryl Alban – Early Years Integration and Play Officer

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HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE 28th NOVEMBER 2023

Revenue & Capital Budget Monitoring Report 2023/24

THE SCRUTINY COMMITTEE IS ASKED TO:

- receive the budget monitoring reports for the Health and Social Services and considers the budgetary position.

Reasons:

- to provide Scrutiny with an update on the latest budgetary position as at 31st August 2023, in respect of 2023/24.

CABINET MEMBER PORTFOLIO HOLDERS:

- Cllr. Jane Tremlett (Health & Social Services)
- Cllr. Alun Lenny (Resources)

| | | |
|--|--|--|
| <p>Directorate: Corporate Services</p> <p>Name of Director: Chris Moore</p> <p>Report Author: Chris Moore</p> | <p>Designation:</p> <p>Director of Corporate Services</p> | <p>Tel No. / E-Mail Address:</p> <p>01267 224120 CMoore@carmarthenshire.gov.uk</p> |
|--|--|--|

EXECUTIVE SUMMARY

HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE 28th NOVEMBER 2023

Revenue & Capital Budget Monitoring Report 2023/24

The Financial Monitoring Report is presented as follows:

Revenue Budgets

Appendix A

Summary position for the Health and Social Services Scrutiny Committee. Services are forecasting a £7,902k overspend.

Appendix B

Report on Main Variances on agreed budgets.

Appendix C

Detailed variances for information purposes only.

Capital Budgets

Appendix D

Details the main variances on capital schemes, which shows a forecasted variance of -£14k against a net budget of £1,139k on Social Care projects, and a -£230k variance against the Children Services projects net budget of £517k.

Appendix E

Details all Social Care and Children's Residential capital projects.

Savings Monitoring

Appendix F

The savings monitoring report.

DETAILED REPORT ATTACHED?

YES – A list of the main variances is attached to this report

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: **Chris Moore** Director of Corporate Services

| | | | | | | |
|---|-------|---------|------|------------------------|-----------------------|-----------------|
| Policy, Crime & Disorder and Equalities | Legal | Finance | ICT | Risk Management Issues | Staffing Implications | Physical Assets |
| NONE | NONE | YES | NONE | NONE | NONE | YES |

3. Finance

Revenue – Health & Social Services is projecting that it will be over its approved budget by £7,902k.

Capital – The capital programme shows a variance of -£244k against the 2023/24 approved budget.

Savings Report

The expectation is that at year end £1,432k of Managerial savings against a target of £2,027k are forecast to be delivered. There are no Policy savings put forward for 2023/24.

7. Physical Assets

The expenditure on the capital programme will result in the addition of new assets or enhancement to existing assets on the authority's asset register.

CABINET MEMBER PORTFOLIO HOLDERS AWARE/CONSULTED?
YES

(Include any observations here)

Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW:

| Title of Document | File Ref No. / Locations that the papers are available for public inspection |
|---------------------------|---|
| 2023/24 Budget | Corporate Services Department, County Hall, Carmarthen |
| 2023-28 Capital Programme | Online via corporate website – Minutes of County Council Meeting 1 st March 2023 |

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Health & Social Services Scrutiny Report
Budget Monitoring as at 31st August 2023 - Summary

| Division | Working Budget | | | | Forecasted | | | | Aug 2023 Forecasted Variance for Year £'000 | June 2023 Forecasted Variance for Year £'000 |
|----------------------------|----------------------|-----------------|-----------------------------------|----------------|----------------------|-----------------|-----------------------------------|----------------|---|--|
| | Expenditure £'000 | Income £'000 | Net non- controllable £'000 | Net £'000 | Expenditure £'000 | Income £'000 | Net non- controllable £'000 | Net £'000 | | |
| Adult Services | | | | | | | | | | |
| Older People | 76,961 | -26,538 | 3,618 | 54,041 | 77,208 | -26,109 | 3,618 | 54,716 | 675 | 602 |
| Physical Disabilities | 9,123 | -1,910 | 276 | 7,489 | 9,399 | -2,555 | 276 | 7,119 | -370 | -185 |
| Learning Disabilities | 48,410 | -11,960 | 1,475 | 37,925 | 48,535 | -11,275 | 1,475 | 38,735 | 811 | 848 |
| Mental Health | 12,043 | -4,443 | 234 | 7,834 | 12,583 | -4,319 | 234 | 8,499 | 665 | 638 |
| Support | 11,260 | -7,631 | 1,198 | 4,826 | 11,347 | -7,472 | 1,198 | 5,072 | 246 | 53 |
| Children's Services | | | | | | | | | | |
| Children's Services | 28,863 | -9,054 | 2,630 | 22,439 | 37,770 | -12,086 | 2,630 | 28,313 | 5,874 | 5,368 |
| GRAND TOTAL | 186,659 | -61,535 | 9,430 | 134,554 | 196,842 | -63,817 | 9,430 | 142,455 | 7,902 | 7,325 |

Health & Social Services Scrutiny Report
Budget Monitoring as at 31st August 2023 - Main Variances

| Division | Working Budget | | Forecasted | | Aug 2023 Forecasted Variance for Year £'000 | Notes | June 2023 Forecasted Variance for Year £'000 |
|--|----------------------|-----------------|----------------------|-----------------|---|--|--|
| | Expenditure £'000 | Income £'000 | Expenditure £'000 | Income £'000 | | | |
| Adult Services | | | | | | | |
| Older People | | | | | | | |
| Older People - LA Homes | 10,354 | -4,554 | 10,649 | -4,376 | 472 | Staff agency costs remain high due to a mixture of general higher dependency of residents, vacancies and sickness. In the coming months we will developing an in-house agency pilot for the Llanelli based homes that will deliver a more flexible pool of casual staff. It is hoped that this will be rolled out in April 2024 with a view, if successful, of deploying across the County in the summer of 2024. We will continue to monitor sickness closely and consistently as well as being more efficient in the way we recruit. | 474 |
| Older People - Private/ Vol Homes | 31,792 | -14,062 | 32,042 | -14,062 | 249 | Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector. | 238 |
| Older People - LA Home Care | 8,387 | 0 | 7,659 | -0 | -727 | Staffing vacancies | -741 |
| Older People - Direct Payments | 1,349 | -313 | 1,554 | -313 | 204 | Financial pressures from previous years remain. | 201 |
| Older People - Private Home Care | 10,038 | -2,638 | 11,019 | -2,638 | 981 | Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector. | 981 |
| Older People - Enablement | 2,225 | -527 | 1,838 | -527 | -386 | Staffing vacancies | -382 |
| Older People - Other | | | | | -118 | | -168 |
| | | | | | | | |
| Physical Disabilities | | | | | | | |
| Phys Dis - Private/Vol Homes | 1,652 | -314 | 1,391 | -314 | -261 | Demand led - projection based on care packages as at August 2023 | -117 |
| Phys Dis - Group Homes/Supported Living | 1,520 | -174 | 1,199 | -174 | -320 | Demand led - projection based on care packages as at August 2023 | -177 |
| Phys Dis - Direct Payments | 3,164 | -603 | 3,376 | -603 | 212 | Financial pressures from previous years remain. | 180 |
| Phys Dis - Other | | | | | -0 | | -71 |
| | | | | | | | |
| Learning Disabilities | | | | | | | |
| Learn Dis - Employment & Training | 2,195 | -410 | 1,680 | -178 | -283 | Provision of LD day services is reduced compared to pre-pandemic levels. | -229 |
| Learn Dis - Private/Vol Homes | 13,970 | -4,524 | 14,485 | -4,524 | 515 | Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand. | 507 |
| Learn Dis - Group Homes/Supported Living | 11,515 | -2,295 | 12,323 | -2,295 | 808 | Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand. | 781 |
| Learn Dis - Other | | | | | -230 | | -211 |

Health & Social Services Scrutiny Report
Budget Monitoring as at 31st August 2023 - Main Variances

| Division | Working Budget | | Forecasted | | Aug 2023 Forecasted Variance for Year £'000 | Notes | June 2023 Forecasted Variance for Year £'000 |
|--|----------------------|-----------------|----------------------|-----------------|---|--|--|
| | Expenditure £'000 | Income £'000 | Expenditure £'000 | Income £'000 | | | |
| Mental Health | | | | | | | |
| M Health - Private/Vol Homes | 6,986 | -3,394 | 7,376 | -3,394 | 390 | Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand. | 393 |
| M Health - Group Homes/Supported Living | 1,707 | -446 | 2,239 | -446 | 531 | Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand. | 525 |
| M Health - Other | | | | | -256 | | -279 |
| Support | | | | | | | |
| Departmental Support | 4,337 | -3,022 | 4,487 | -3,023 | 150 | Implementation of 2024/25 efficiency in progress but not expected to be realised this financial year | 18 |
| Support - Other | | | | | 96 | | 35 |
| Children's Services | | | | | | | |
| Commissioning and Social Work | 8,019 | -115 | 8,976 | -535 | 536 | Increased agency staff costs forecast £638k re additional demand & difficulty recruiting permanent staff and increased demand for assistance to clients and their families £263k. This is partly offset by additional grant income. Reduction from June forecast is mainly due to a revised forecast for legal fees which is on budget. | 985 |
| Corporate Parenting & Leaving Care | 1,035 | -91 | 958 | -91 | -77 | Maximisation of grant income supporting priorities the service had already identified and have staff working on | -58 |
| Fostering & Other Children Looked After Services | 4,843 | 0 | 5,883 | -149 | 892 | Increased costs associated with providing specialist support and fostering placements for young people / children looked after, some with highly complex needs £445k, Special Guardianship Orders (SGO's) £26k, Fostering £570k. This is partly offset by additional WG grant £149k | 894 |
| Adoption Services | 591 | 0 | 742 | 0 | 151 | Overspend in relation to increased staffing costs, including agency staff and travelling costs re ongoing service demands £75k. Also, additional costs forecast in August in relation to Inter Agency Adoption fees, Adoption Allowances and Therapy / Counselling costs, again in line with service demands £76k | 80 |
| Out of County Placements (CS) | 469 | 0 | 3,250 | -12 | 2,770 | Several ongoing, highly complex placements in 2023/24, with a further increase in number of placements compared with 2022/23 and those forecast at June 2023 | 1,907 |

Health & Social Services Scrutiny Report
Budget Monitoring as at 31st August 2023 - Main Variances

| Division | Working Budget | | Forecasted | | Aug 2023 | Notes | June 2023 |
|---|----------------------|-----------------|----------------------|-----------------|---|---|---|
| | Expenditure £'000 | Income £'000 | Expenditure £'000 | Income £'000 | Forecasted Variance for Year £'000 | | Forecasted Variance for Year £'000 |
| Residential Settings | 1,323 | -361 | 2,564 | -1,411 | 191 | £191k Garreglwyd - agency staff costs forecast due to difficulty recruiting & sickness cover (reduction since June report is growth budget allocation). £507k forecast overspend for the new Ty Magu residential setting being offset by £507k WG grant. | 499 |
| Short Breaks and Direct Payments | 657 | 0 | 1,991 | -105 | 1,229 | Increased demand for Direct Payments with further pressures linked to post covid & lack of commissioned services available £491k. Also increased demand for 1-2-1 support under Short Breaks due to lack of available location based services £738k | 982 |
| Other Family Services incl Young Carers and ASD | 1,023 | -643 | 1,061 | -734 | -53 | Maximisation of grant income, partially offsetting overspends elsewhere within the division | -68 |
| Children's Services Mgt & Support (inc Eclipse) | 1,189 | -164 | 2,554 | -1,314 | 215 | Large increase in number of Unaccompanied Children resulting in more expensive placement costs in excess of the fixed income received £322k, additional Carefirst / Eclipse system costs £21k. This is partially offset by savings by not replacing 2 x vacant posts within the management and administration teams £128k | 124 |
| Children's Services - Other | | | | | 21 | | 22 |
| Grand Total | | | | | 7,902 | | 7,325 |

Health & Social Services Scrutiny Report
Budget Monitoring as at 31st August 2023 - Detail Monitoring

| Division | Working Budget | | | | Forecasted | | | | Aug 2023 Forecasted Variance for Year £'000 | Notes | June 2023 Forecasted Variance for Year £'000 |
|---|----------------------|-----------------|-----------------------------------|---------------|----------------------|-----------------|-----------------------------------|---------------|---|---|--|
| | Expenditure £'000 | Income £'000 | Net non- controllable £'000 | Net £'000 | Expenditure £'000 | Income £'000 | Net non- controllable £'000 | Net £'000 | | | |
| Adult Services | | | | | | | | | | | |
| Older People | | | | | | | | | | | |
| Older People - Commissioning | 4,412 | -642 | 675 | 4,445 | 4,395 | -535 | 675 | 4,535 | 91 | | 14 |
| Older People - LA Homes | 10,354 | -4,554 | 1,319 | 7,120 | 10,649 | -4,376 | 1,319 | 7,592 | 472 | Staff agency costs remain high due to a mixture of general higher dependency of residents, vacancies and sickness. In the coming months we will be developing an in-house agency pilot for the Llanelli based homes that will deliver a more flexible pool of casual staff. It is hoped that this will be rolled out in April 2024 with a view, if successful, of deploying across the County in the summer of 2024. We will continue to monitor sickness closely and consistently as well as being more efficient in the way we recruit. | 474 |
| Older People - Supported Living | 109 | 0 | 0 | 109 | 109 | 0 | 0 | 109 | 0 | | 0 |
| Older People - Private/ Vol Homes | 31,792 | -14,062 | 328 | 18,058 | 32,042 | -14,062 | 328 | 18,307 | 249 | Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector. | 238 |
| Older People - Private Day Care | 35 | 0 | 0 | 35 | 52 | 0 | 0 | 52 | 17 | | 14 |
| Older People - Extra Care | 677 | 0 | 10 | 687 | 677 | 0 | 10 | 687 | 0 | | 0 |
| Older People - LA Home Care | 8,387 | 0 | 750 | 9,137 | 7,659 | -0 | 750 | 8,409 | -727 | Staffing vacancies | -741 |
| Older People - MOW's | 6 | -6 | 0 | -0 | 0 | 0 | 0 | 0 | 0 | | 0 |
| Older People - Direct Payments | 1,349 | -313 | 6 | 1,043 | 1,554 | -313 | 6 | 1,247 | 204 | Financial pressures from previous years remain. | 201 |
| Older People - Grants | 2,554 | -2,324 | 16 | 246 | 2,568 | -2,325 | 16 | 260 | 13 | | 0 |
| Older People - Private Home Care | 10,038 | -2,638 | 116 | 7,516 | 11,019 | -2,638 | 116 | 8,497 | 981 | Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector. | 981 |
| Older People - Ssmms | 1,704 | -303 | 99 | 1,500 | 1,586 | -220 | 99 | 1,464 | -36 | | -17 |
| Older People - Careline | 2,219 | -1,077 | 4 | 1,146 | 2,219 | -1,077 | 4 | 1,146 | -0 | | 0 |
| Older People - Enablement | 2,225 | -527 | 174 | 1,871 | 1,838 | -527 | 174 | 1,485 | -386 | Staffing vacancies | -382 |
| Older People - Day Services | 852 | -92 | 122 | 882 | 696 | -37 | 122 | 781 | -101 | Provision of day services is reduced compared to pre-pandemic levels. | -96 |
| Older People - Private Day Services | 247 | 0 | 0 | 247 | 145 | 0 | 0 | 145 | -103 | Provision of day services is reduced compared to pre-pandemic levels. | -83 |
| Older People Total | 76,961 | -26,538 | 3,618 | 54,041 | 77,208 | -26,109 | 3,618 | 54,716 | 675 | | 602 |
| Physical Disabilities | | | | | | | | | | | |
| Phys Dis - Commissioning & OT Services | 883 | -301 | 42 | 623 | 744 | -152 | 42 | 634 | 11 | | -10 |
| Phys Dis - Private/Vol Homes | 1,652 | -314 | 13 | 1,352 | 1,391 | -314 | 13 | 1,090 | -261 | Demand led - projection based on care packages as at August 2023 | -117 |
| Phys Dis - Group Homes/Supported Living | 1,520 | -174 | 12 | 1,357 | 1,199 | -174 | 12 | 1,037 | -320 | Demand led - projection based on care packages as at August 2023 | -177 |
| Phys Dis - Community Support | 196 | 0 | 1 | 197 | 166 | 0 | 1 | 168 | -29 | | -52 |
| Phys Dis - Private Home Care | 357 | -92 | 3 | 268 | 357 | -92 | 3 | 268 | 0 | | 0 |
| Phys Dis - Aids & Equipment | 1,129 | -424 | 190 | 894 | 1,951 | -1,218 | 190 | 922 | 28 | | 0 |
| Phys Dis - Grants | 163 | 0 | 0 | 163 | 154 | 0 | 0 | 154 | -9 | | -9 |

Health & Social Services Scrutiny Report
Budget Monitoring as at 31st August 2023 - Detail Monitoring

| Division | Working Budget | | | | Forecasted | | | | Aug 2023 Forecasted Variance for Year £'000 | Notes | June 2023 Forecasted Variance for Year £'000 |
|--|----------------------|-----------------|-----------------------------------|---------------|----------------------|-----------------|-----------------------------------|---------------|---|--|--|
| | Expenditure £'000 | Income £'000 | Net non- controllable £'000 | Net £'000 | Expenditure £'000 | Income £'000 | Net non- controllable £'000 | Net £'000 | | | |
| Phys Dis - Direct Payments | 3,164 | -603 | 14 | 2,575 | 3,376 | -603 | 14 | 2,787 | 212 | Financial pressures from previous years remain. | 180 |
| Phys Dis - Manual Handling | 4 | 0 | 0 | 4 | 4 | 0 | 0 | 4 | 0 | | 0 |
| Phys Dis - Independent Living Fund | 55 | 0 | 0 | 55 | 55 | 0 | 0 | 55 | 0 | | 0 |
| Physical Disabilities Total | 9,123 | -1,910 | 276 | 7,489 | 9,399 | -2,555 | 276 | 7,119 | -370 | | -185 |
| Learning Disabilities | | | | | | | | | | | |
| Learn Dis - Employment & Training | 2,195 | -410 | 359 | 2,144 | 1,680 | -178 | 359 | 1,861 | -283 | Provision of LD day services is reduced compared to pre-pandemic levels. | -229 |
| Learn Dis - Commissioning | 1,057 | -37 | 144 | 1,163 | 1,068 | -59 | 144 | 1,152 | -11 | | 9 |
| Learn Dis - Private/Vol Homes | 13,970 | -4,524 | 81 | 9,527 | 14,485 | -4,524 | 81 | 10,042 | 515 | Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand. | 507 |
| Learn Dis - Direct Payments | 5,906 | -572 | 23 | 5,357 | 5,824 | -572 | 23 | 5,276 | -81 | | -11 |
| Learn Dis - Group Homes/Supported Living | 11,515 | -2,295 | 84 | 9,303 | 12,323 | -2,295 | 84 | 10,112 | 808 | Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand. | 781 |
| Learn Dis - Adult Respite Care | 1,159 | -812 | 119 | 467 | 1,258 | -812 | 119 | 565 | 98 | | 64 |
| Learn Dis - Home Care Service | 365 | -161 | 4 | 208 | 365 | -161 | 4 | 208 | 0 | | 0 |
| Learn Dis - Day Services | 2,924 | -479 | 401 | 2,847 | 2,557 | -201 | 401 | 2,757 | -90 | | -100 |
| Learn Dis - Private Day Services | 981 | -84 | 11 | 909 | 895 | -84 | 11 | 823 | -86 | | -152 |
| Learn Dis - Transition Service | 570 | 0 | 97 | 667 | 556 | 0 | 97 | 653 | -14 | | -18 |
| Learn Dis - Community Support | 3,568 | -162 | 24 | 3,429 | 3,466 | -162 | 24 | 3,327 | -102 | | -71 |
| Learn Dis - Grants | 540 | -162 | 5 | 384 | 540 | -162 | 5 | 384 | -0 | | 0 |
| Learn Dis - Adult Placement/Shared Lives | 3,095 | -2,104 | 84 | 1,075 | 2,838 | -1,917 | 84 | 1,006 | -69 | | -7 |
| Learn Dis/M Health - Ssmss | 566 | -158 | 38 | 447 | 680 | -147 | 38 | 571 | 124 | | 74 |
| Learn Dis - Independent Living Fund | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0 |
| Learning Disabilities Total | 48,410 | -11,960 | 1,475 | 37,925 | 48,535 | -11,275 | 1,475 | 38,735 | 811 | | 848 |

Health & Social Services Scrutiny Report
Budget Monitoring as at 31st August 2023 - Detail Monitoring

| Division | Working Budget | | | | Forecasted | | | | Aug 2023 Forecasted Variance for Year £'000 | Notes | June 2023 Forecasted Variance for Year £'000 |
|---|----------------------|-----------------|-----------------------------------|--------------|----------------------|-----------------|-----------------------------------|--------------|---|--|--|
| | Expenditure £'000 | Income £'000 | Net non- controllable £'000 | Net £'000 | Expenditure £'000 | Income £'000 | Net non- controllable £'000 | Net £'000 | | | |
| Mental Health | | | | | | | | | | | |
| M Health - Commissioning | 1,518 | -155 | 83 | 1,445 | 1,352 | -119 | 83 | 1,317 | -129 | Staff vacancies | -140 |
| M Health - Private/Vol Homes | 6,986 | -3,394 | 41 | 3,632 | 7,376 | -3,394 | 41 | 4,023 | 390 | Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand. | 393 |
| M Health - Private/Vol Homes (Substance Misuse) | 158 | -34 | 0 | 124 | 158 | -34 | 0 | 124 | 0 | | 0 |
| M Health - Group Homes/Supported Living | 1,707 | -446 | 7 | 1,268 | 2,239 | -446 | 7 | 1,799 | 531 | Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand. | 525 |
| M Health - Direct Payments | 287 | -45 | 1 | 242 | 276 | -45 | 1 | 231 | -11 | | -4 |
| M Health - Community Support | 792 | -78 | 13 | 727 | 708 | -78 | 13 | 643 | -84 | | -87 |
| M Health - Day Services | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | | 0 |
| M Health - Private Day Services | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0 |
| M Health - Private Home Care | 92 | -29 | 1 | 65 | 92 | -29 | 1 | 65 | -0 | | 0 |
| M Health - Substance Misuse Team | 501 | -261 | 88 | 328 | 381 | -173 | 88 | 296 | -32 | | -48 |
| Mental Health Total | 12,043 | -4,443 | 234 | 7,834 | 12,583 | -4,319 | 234 | 8,499 | 665 | | 638 |
| Support | | | | | | | | | | | |
| Departmental Support | 4,337 | -3,022 | 799 | 2,114 | 4,487 | -3,023 | 799 | 2,264 | 150 | Implementation of 2024/25 efficiency in progress but not expected to be realised this financial year | 18 |
| Performance, Analysis & Systems | 698 | -162 | 44 | 580 | 706 | -162 | 44 | 588 | 7 | | 0 |
| VAWDASV | 980 | -980 | 8 | 8 | 980 | -980 | 8 | 8 | -0 | | 0 |
| Adult Safeguarding & Commissioning Team | 2,100 | -219 | 100 | 1,981 | 2,185 | -215 | 100 | 2,070 | 89 | | 35 |
| Regional Collaborative | 1,515 | -1,362 | 148 | 302 | 1,515 | -1,362 | 148 | 302 | 0 | | 0 |
| Holding Acc-Transport | 1,629 | -1,886 | 98 | -159 | 1,473 | -1,730 | 98 | -159 | -0 | | -0 |
| Support Total | 11,260 | -7,631 | 1,198 | 4,826 | 11,347 | -7,472 | 1,198 | 5,072 | 246 | | 53 |
| Children's Services | | | | | | | | | | | |
| Commissioning and Social Work | 8,019 | -115 | 1,691 | 9,596 | 8,976 | -535 | 1,691 | 10,131 | 536 | Increased agency staff costs forecast £638k re additional demand & difficulty recruiting permanent staff and increased demand for assistance to clients and their families £263k. This is partly offset by additional grant income. Reduction from June forecast is mainly due to a revised forecast for legal fees which is on budget. | 985 |

Health & Social Services Scrutiny Report
Budget Monitoring as at 31st August 2023 - Detail Monitoring

| Division | Working Budget | | | | Forecasted | | | | Aug 2023 Forecasted Variance for Year £'000 | Notes | June 2023 Forecasted Variance for Year £'000 |
|--|----------------------|-----------------|-----------------------------------|----------------|----------------------|-----------------|-----------------------------------|----------------|---|---|--|
| | Expenditure £'000 | Income £'000 | Net non- controllable £'000 | Net £'000 | Expenditure £'000 | Income £'000 | Net non- controllable £'000 | Net £'000 | | | |
| Corporate Parenting & Leaving Care | 1,035 | -91 | 71 | 1,016 | 958 | -91 | 71 | 938 | -77 | Maximisation of grant income supporting priorities the service had already identified and have staff working on | -58 |
| Fostering & Other Children Looked After Services | 4,843 | 0 | 44 | 4,887 | 5,883 | -149 | 44 | 5,779 | 892 | Increased costs associated with providing specialist support and fostering placements for young people / children looked after, some with highly complex needs £445k, Special Guardianship Orders (SGO's) £26k, Fostering £570k. This is partly offset by additional WG grant £149k | 894 |
| Adoption Services | 591 | 0 | 37 | 628 | 742 | 0 | 37 | 779 | 151 | Overspend in relation to increased staffing costs, including agency staff and travelling costs re ongoing service demands £75k. Also, additional costs forecast in August in relation to Inter Agency Adoption fees, Adoption Allowances and Therapy / Counselling costs, again in line with service demands £76k | 80 |
| Out of County Placements (CS) | 469 | 0 | 4 | 473 | 3,250 | -12 | 4 | 3,243 | 2,770 | Several ongoing, highly complex placements in 2023/24, with a further increase in number of placements compared with 2022/23 and those forecast at June 2023 | 1,907 |
| Residential Settings | 1,323 | -361 | 115 | 1,077 | 2,564 | -1,411 | 115 | 1,268 | 191 | £191k Garreglwyd - agency staff costs forecast due to difficulty recruiting & sickness cover (reduction since June report is growth budget allocation). £507k forecast overspend for the new Ty Magu residential setting being offset by £507k WG grant. | 499 |
| Respite Settings | 1,094 | 0 | 117 | 1,211 | 1,113 | 0 | 117 | 1,230 | 19 | | 19 |
| Supporting Childcare | 1,760 | -1,140 | 342 | 962 | 1,767 | -1,150 | 342 | 959 | -3 | | 0 |
| Short Breaks and Direct Payments | 657 | 0 | 16 | 672 | 1,991 | -105 | 16 | 1,902 | 1,229 | Increased demand for Direct Payments with further pressures linked to post covid & lack of commissioned services available £491k. Also increased demand for 1-2-1 support under Short Breaks due to lack of available location based services £738k | 982 |
| Children's/Family Centres and Playgroups | 399 | -86 | 124 | 437 | 449 | -130 | 124 | 443 | 5 | | 3 |
| CCG - Children & Communities Grant | 6,463 | -6,455 | 14 | 21 | 6,463 | -6,455 | 14 | 21 | -0 | | 0 |
| Other Family Services incl Young Carers and ASD | 1,023 | -643 | 24 | 404 | 1,061 | -734 | 24 | 351 | -53 | Maximisation of grant income, partially offsetting overspends elsewhere within the division | -68 |
| Children's Services Mgt & Support (inc Eclipse) | 1,189 | -164 | 31 | 1,056 | 2,554 | -1,314 | 31 | 1,270 | 215 | Large increase in number of Unaccompanied Children resulting in more expensive placement costs in excess of the fixed income received £322k, additional Carefirst / Eclipse system costs £21k. This is partially offset by savings by not replacing 2 x vacant posts within the management and administration teams £128k | 124 |
| Children's Services Total | 28,863 | -9,054 | 2,630 | 22,439 | 37,770 | -12,086 | 2,630 | 28,313 | 5,874 | | 5,368 |
| TOTAL FOR HEALTH & SOCIAL SERVICES | 186,659 | -61,535 | 9,430 | 134,554 | 196,842 | -63,817 | 9,430 | 142,455 | 7,902 | | 7,325 |

| Capital Programme 2023/24 | | | | | | | | |
|---|------------------------------|-------------------------|----------------------|------------------------------|-------------------------|----------------------|------------------------------------|----------------|
| Capital Budget Monitoring - Scrutiny Report for August 2023 - Main Variances | | | | | | | | |
| | Working Budget | | | Forecasted | | | | |
| DEPARTMENT/SCHEMES | Expenditure £'000 | Income £'000 | Net £'000 | Expenditure £'000 | Income £'000 | Net £'000 | Variance for Year £'000 | Comment |
| SOCIAL CARE | 1,476 | -337 | 1,139 | 1,417 | -292 | 1,125 | -14 | |
| CHILDREN | 707 | -190 | 517 | 477 | -190 | 287 | -230 | |
| Flying Start Capital Expansion Programme | 190 | -190 | 0 | 217 | -190 | 27 | 27 | |
| ICF - WWAL-26 - Ty Magu Safe Accommodation for Children | 517 | 0 | 517 | 260 | 0 | 260 | -257 | |
| TOTAL | 2,183 | -527 | 1,656 | 1,894 | -482 | 1,412 | -244 | |

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| Children | | | | | | |
|--|------------------------------|-------------------------|----------------------|------------------------------|-------------------------|----------------------|
| Capital Budget Monitoring - Scrutiny Report For August 2023 | | | | | | |
| | Working Budget | | | Forecasted | | |
| Scheme | Expenditure £'000 | Income £'000 | Net £'000 | Expenditure £'000 | Income £'000 | Net £'000 |
| Flying Start Capital Expansion Programme | 190 | -190 | 0 | 217 | -190 | 27 |
| Flying Start 2022/24 | 190 | -190 | 0 | 215 | -190 | 25 |
| Cylch Meithrin, Carway | 0 | 0 | 0 | 2 | 0 | 2 |
| Children Services - ICF Funded Projects | 517 | 0 | 517 | 260 | 0 | 260 |
| ICF - WWAL-26 - Ty Magu Safe Accommodation for Children | 517 | 0 | 517 | 260 | 0 | 260 |
| NET BUDGET | 707 | -190 | 517 | 477 | -190 | 287 |
| Grand Total | 2,183 | -527 | 1,656 | 1,894 | -482 | 1,412 |

| Variance for Year £'000 | Comment |
|------------------------------------|----------------|
| 27 | |
| 25 | |
| 2 | |
| | |
| -257 | |
| -257 | |
| | |
| -230 | |
| -244 | |

2023/24 Savings Monitoring Report
Health & Social Services Scrutiny Committee
28th November 2023

1 Summary position as at : 31st August 2023

£595 k variance from delivery target

| | 2023/24 Savings monitoring | | |
|----------------------|----------------------------|--------------|------------|
| | 2023/24 | 2023/24 | 2023/24 |
| | Target | Delivered | Variance |
| | £'000 | £'000 | £'000 |
| Education & Children | 100 | 0 | 100 |
| Communities | 1,927 | 1,432 | 495 |
| | 2,027 | 1,432 | 595 |

2 Analysis of delivery against target for managerial and policy decisions:

Managerial
Policy

£595 k Off delivery target
£0 k ahead of target

| | MANAGERIAL | | | POLICY | | |
|----------------------|--------------|--------------|------------|----------|-----------|----------|
| | 2023/24 | 2023/24 | 2023/24 | 2023/24 | 2023/24 | 2023/24 |
| | Target | Delivered | Variance | Target | Delivered | Variance |
| | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 |
| Education & Children | 100 | 0 | 100 | 0 | 0 | 0 |
| Communities | 1,927 | 1,432 | 495 | 0 | 0 | 0 |
| | 2,027 | 1,432 | 595 | 0 | 0 | 0 |

3 Appendix F (i): Savings proposals not on target

Appendix F (ii): Savings proposals on target (for information)

| DEPARTMENT | 2022/23 Budget | FACT FILE | 2023/24 Proposed | 2023/24 Delivered | 2023/24 Variance | EFFICIENCY DESCRIPTION | REASON FOR VARIANCE |
|---------------------------------------|----------------|--|------------------|-------------------|------------------|--|--|
| | £'000 | | £'000 | £'000 | £'000 | | |
| Managerial - Off Target | | | | | | | |
| Education & Children | | | | | | | |
| Children's Services | | | | | | | |
| Children's Services | 13,075 | Children's Services encompasses the Social worker teams, Fostering, Adoption, Early years, Family Support Services, Specialist Care Provision, School Safeguarding & Attendance and Educational Psychology. | 100 | 0 | 100 | Continual review of services, maximising grant opportunities and managing vacant posts without putting the service at risk of not meeting its statutory function. | Service pressures with total forecast overspend circa £6m |
| Total Children's Services | | | 100 | 0 | 100 | | |
| Education & Children Total | | | 100 | 0 | 100 | | |
| Communities | | | | | | | |
| Integrated Services | | | | | | | |
| Residential Homes | 37,452 | Residential care homes provide accommodation as well as 24-hour personal care and support for older people and adults who struggle to live independently, but do not need nursing care. Residential care homes help people manage daily life, such as assisting with getting dressed, washing and eating. | 50 | 0 | 50 | Reduction on spend on residential placements, due to robust challenge in relation to those who are eligible for Continuing Healthcare and minimisation of out of county placement. | Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector. |
| Total Integrated Services | | | 50 | 0 | 50 | | |
| Adult Social Care | | | | | | | |
| Residential and Supported Living | 11,129 | Supported Living is provided for those individuals with Learning Disabilities or Mental Health issues who need support with daily living tasks to remain in the community. Support is provided from staff in the setting which can range from a few hours to 24/7 in some circumstances. Promoting independence is a key aspect of supported living. | 225 | 0 | 225 | Step down from residential care to supported living, rightsizing of packages to promote independence, reduction in core costs to mitigate over provision and recovery of non delivery, collaborative opportunities for income generation, use of Shared Lives provision, review of commissioning strategy and charging framework. This is in addition to previous savings not yet delivered due to COVID pressures. Thus overall efficiency required is greater by the service and will need to be performance managed. | Whilst we are making progress in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. There is a lack of accommodation, respite and day provision for those with complex needs and behaviours that challenge. A particular pressure is accommodation solutions for those young people in transition. We are working with colleagues in housing and commissioning to develop more in house provision and have an infrastructure to performance manage this, which will positively impact on the budget. In the meantime, we have no options but to commission with high cost independent providers and the current budget allocation does not reflect this demand. |
| Direct Payments | 4,720 | Direct Payments allow service users to receive cash payments from the local authority instead of care services. This can allow the service user more flexibility and control of their support package. | 70 | 0 | 70 | Additional income following new CHC guidance April 2022, better utilise half hour support slots, develop pooled direct payment groups. | Financial pressures from previous years remain. |
| Total Adult Social Care | | | 295 | 0 | 295 | | |
| Other | | | | | | | |
| Management and back office review | 800 | Management and support functions for Communities Department | 150 | 0 | 150 | Management and back office review | Implementation of 2024/25 efficiency in progress but not expected to be realised this financial year |
| Total Other | | | 150 | 0 | 150 | | |
| Communities Total | | | 495 | 0 | 495 | | |
| Policy - Off Target | | | | | | | |
| NOTHING TO REPORT | | | | | | | |

| DEPARTMENT | 2022/23 Budget | FACT FILE | 2023/24 Proposed | 2023/24 Delivered | 2023/24 Variance | EFFICIENCY DESCRIPTION |
|------------|----------------|-----------|------------------|-------------------|------------------|------------------------|
| | £'000 | | £'000 | £'000 | £'000 | |

Managerial - On Target

Communities

Integrated Services

| | | | | | | |
|----------------------------------|--------|---|------------|------------|----------|---|
| Domiciliary Care | 17,288 | <p>Domiciliary Care is provided to approx. 1,000 individuals in the county in. On average over 11,000 hours per week are delivered by in-house and independent domiciliary care agencies.</p> <ul style="list-style-type: none"> - Around 250 individuals receive care from two carers (known as "double handed" care). - Approx. 170 individuals receive a large package of care involving 4 calls per day. - Fulfilled Lives is a model of domiciliary care which has been developed for individuals living with dementia which has demonstrated that the service can maintain people living at home for longer than traditional domiciliary care. The plan is to expand the service to cover the entire county. - The Reablement Service provides short term domiciliary care. The number of clients who receive Reablement is over 500 and 55% leave the service with no long term care package. - Information, Advice and Assistance (IAA) and the Carmarthenshire United Support Project (CUSP) are both preventative services which support individuals to maintain their independence without the need for statutory social services. By increasing the proportion of referrals that go through IAA or CUSP, it reduces the demand on statutory services. - The specialist Continence service has been established within Community Nursing. By providing the right continence products to meet the individual's continence needs, it is possible to reduce the number of visits per day of domiciliary care. | 600 | 600 | 0 | <p>Through robust and regular review of home based packages including review of double staffed packages and implementation of the releasing time to care methodology, we will reduce the number of care hours required. Calculations are based on a reduction of 610 care hours per week per year at a cost of £25 per hour minus an investment of £150K investment in the review team to provide us with additional capacity to conduct reviews. Removal of night service in Extra Care.</p> |
| Extra Care | 857 | <p>Extra Care facilities provide supported accommodation as an alternative to a residential care home placement. There are 4 extra care facilities (Cartref Cynnes, Ty Dyffryn, Plas y Môr and Cwm Aur) for older people. A domiciliary care service is provided to those tenants living in the Extra Care facilities who require care and support. The aim of Extra Care is to avoid or delay the need for a residential care placement. Residential care is provided in local authority and private sector care homes for individuals who can no longer live independently in the community. Depending on the nature of their needs, their placement may be made by the local authority or jointly with the health board, or entirely by the health board if they qualify for free continuing health care (CHC).</p> | 50 | 50 | 0 | <p>Review of existing Policy for Extra Care Lettings with a view to increasing Cat A flats, and consequently reducing spend on residential care. Less provision on site of Domiciliary Care .</p> |
| Cwm Aur | 353 | <p>Extra Care facilities provide supported accommodation as an alternative to a residential care home placement. There are 4 extra care facilities (Cartref Cynnes, Ty Dyffryn, Plas y Môr and Cwm Aur) for older people. A domiciliary care service is provided to those tenants living in the Extra Care facilities who require care and support. The aim of Extra Care is to avoid or delay the need for a residential care placement. Residential care is provided in local authority and private sector care homes for individuals who can no longer live independently in the community. Depending on the nature of their needs, their placement may be made by the local authority or jointly with the health board, or entirely by the health board if they qualify for free continuing health care (CHC).</p> | 200 | 200 | 0 | <p>Decommissioning the current Block contract model of Care in Cwm Aur with a view to repurposing accommodation to be let as standard tenancies. The Care provision will be commissioned in from the community Domiciliary Care providers. This will affect 9 Service users who receive care from the current provider.</p> |
| Total Integrated Services | | | 850 | 850 | 0 | |

Adult Social Care

| | | | | | | |
|--------------------------------|-------|--|------------|------------|----------|--|
| Shared Lives | 8,371 | <p>Shared Lives provides placements for individuals with Learning Disabilities or Mental Health issues with families that have been approved as Shared Lives Carers.</p> | 55 | 55 | 0 | <p>Reduce offer by providing more efficient alternatives via core services.</p> |
| Day Services | 3,776 | <p>As part of the transformation of Learning Disability day service provision, the buildings will provide for those with most complex needs, this will also reduce the reliance on external providers for those with complex needs as more individuals with complex needs are supported by the in-house day service provision.</p> | 245 | 245 | 0 | <p>Fewer buildings will be required as we propose to merge two buildings to create a new skills hub, focusing on training, volunteering, and employment. We also propose to merge one centre into another to maximise use of resources. This will be a more cost effective strategy for the division, but will also maximise the potential, and improve outcomes for those who use our services.</p> |
| Total Adult Social Care | | | 300 | 300 | 0 | |

| DEPARTMENT | 2022/23 Budget | FACT FILE | 2023/24 Proposed | 2023/24 Delivered | 2023/24 Variance | EFFICIENCY DESCRIPTION |
|---|----------------|---|------------------|-------------------|------------------|--|
| | £'000 | | £'000 | £'000 | £'000 | |
| Homes and Safer Communities | | | | | | |
| Day Services - Older People | 1,133 | Day care for adults typically involves planned activities and support with important aspects of social, health, nutrition and daily living. These support services are typically run by social care professionals and volunteers and are often in non-residential, group settings. Day care enables adults who have care needs, and/or who are at risk of social isolation, to engage in social and organised activities, as well as providing a regular break to carers. | 100 | 100 | 0 | Provision of catering at Garnant Day Centre from centralised catering. |
| Total Homes and Safer Communities | | | 100 | 100 | 0 | |
| Business Support and Commissioning | | | | | | |
| Business Support | 1,000 | The Business Support Division is made up of 130 staff, there are 8 core functions which are critical to supporting the Department for Communities: Collections, Payments, Financial Assessments, Audit & Compliance, Blue Badge, Transport, Buildings & Emergency Planning and Divisional Business Support | 40 | 40 | 0 | Restructure to reduce staffing levels and greater efficiencies in procurement. |
| Transport | 1,605 | The service provides transport support for Social Care. | 125 | 125 | 0 | Reduction of fleet, based on demand and efficiencies. |
| Total Business Support and Commissioning | | | 165 | 165 | 0 | |
| Other | | | | | | |
| Regional | 170 | The Regional Collaboration Unit provides support to the West Wales Care Partnership. Funded mainly through Welsh Government Grants, each local authority also makes a contribution to the funding. | 17 | 17 | 0 | Anticipate regional agreement to reduce local authority contribution by 10% |
| Total Other | | | 17 | 17 | 0 | |
| Communities Total | | | 1,432 | 1,432 | 0 | |

Policy - On Target**NOTHING TO REPORT**

Savings Monitoring Report - 2022/23 brought forward
Health & Social Services Scrutiny Committee
28th November 2023

1 Summary position as at : 31st August 2023

£265 k variance from delivery target

| | 2022/23 Savings monitoring | | |
|----------------------|----------------------------|-----------|------------|
| | 2022/23 | 2022/23 | 2022/23 |
| | Target | Delivered | Variance |
| | £'000 | £'000 | £'000 |
| Education & Children | 150 | 0 | 150 |
| Communities | 115 | 0 | 115 |
| | 265 | 0 | 265 |

2 Analysis of delivery against target for managerial and policy decisions:

Managerial
Policy

£265 k Off delivery target
£0 k ahead of target

| | MANAGERIAL | | | POLICY | | |
|----------------------|------------|-----------|------------|----------|-----------|----------|
| | 2022/23 | 2022/23 | 2022/23 | 2022/23 | 2022/23 | 2022/23 |
| | Target | Delivered | Variance | Target | Delivered | Variance |
| | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 |
| Education & Children | 150 | 0 | 150 | 0 | 0 | 0 |
| Communities | 115 | 0 | 115 | 0 | 0 | 0 |
| | 265 | 0 | 265 | 0 | 0 | 0 |

3 Appendix F (iv): Savings proposals not delivered in 2022/23

| DEPARTMENT | 2021/22 Budget | FACT FILE | 2022/23 Not achieved | 2022/23 Delivered in 2023/24 | 2023/24 Variance | EFFICIENCY DESCRIPTION | REASON FOR VARIANCE |
|------------|----------------|-----------|----------------------|------------------------------|------------------|------------------------|---------------------|
| | £'000 | | £'000 | £'000 | £'000 | | |

Managerial - Off Target

Education & Children

Children's Services

| | | | | | | | |
|------------------------------------|-----|--|------------|----------|------------|---|--|
| Garreglwyd ASD Residential Setting | 444 | Provision of residential care for children aged 11-19 who are autistic and have very complex needs at Garreglwyd Special Residential Unit. | 150 | 0 | 150 | The intention is to generate income at Garreglwyd from the sale of beds / residential places to neighbouring Authorities. There will be 2 spare places / beds from April 2022, which should generate sufficient income to meet the identified efficiency saving if sold at market rate. | Provision required for CCC pupils, therefore income not achievable |
| Total Children's Services | | | 150 | 0 | 150 | | |

Education & Children Total

150 0 150

Communities

Adult Social Care

| | | | | | | | |
|----------------------------------|--|--|------------|----------|------------|---|--|
| Residential and Supported Living | | Supported Living is provided for those individuals with Learning Disabilities or Mental Health issues who need support with daily living tasks to remain in the community. Support is provided from staff in the setting which can range from a few hours to 24/7 in some circumstances. Promoting independence is a key aspect of supported living. | 115 | 0 | 115 | Rightsizing of placements to maximise independence and mitigate against over provision, deregistration of residential care to Supported Living. Collaborative opportunities for income including grants | Whilst we are making progress in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. There is a lack of accommodation, respite and day provision for those with complex needs and behaviours that challenge. A particular pressure is accommodation solutions for those young people in transition. We are working with colleagues in housing and commissioning to develop more in house provision and have an infrastructure to performance manage this, which will positively impact on the budget. In the meantime, we have no options but to commission with high cost independent providers and the current budget allocation does not reflect this demand. |
| Total Adult Social Care | | | 115 | 0 | 115 | | |

Communities Total

115 0 115

Policy - Off Target

NOTHING TO REPORT

HEALTH & SOCIAL SERVICES

SCRUTINY COMMITTEE

28TH NOVEMBER 2023

SUBJECT:

DOMICILIARY CARE PERFORMANCE UPDATE

Purpose:

To provide an update on the current position in relation to domiciliary care in the county.

THE SCRUTINY COMMITTEE IS ASKED TO:

Review the current position on the basis of the data provided.

Reasons:

To seek assurance that Carmarthenshire residents are being appropriately supported within the current domiciliary care capacity that is available.

CABINET MEMBER PORTFOLIO HOLDER:-

Cllr Jane Tremlett, Cabinet Member for Health and Social Services

| | | |
|---|---|--|
| <p>Directorate Communities Name of Head of Service: Joanna Jones & Chris Harrison Report Author: Joanna Jones Chris Harrison</p> | <p>Designations: Head of Integrated Services & Head of Strategic Joint Commissioning</p> | <p>Tel Nos. 01267 228900 E Mail Addresses: jjones@carmarthenshire.gov.uk chris.harrison@pembrokeshire.gov.uk</p> |
|---|---|--|

EXECUTIVE SUMMARY

DOMICILIARY CARE STRATEGY UPDATE

1. BRIEF SUMMARY OF PURPOSE OF REPORT:

At its meeting on 24th January 2023, the Committee considered the current position in relation to domiciliary care in the county and the ongoing challenges that the Council (similarly to all Local Authorities across both Wales and the UK) is facing with having sufficient capacity to meet demand. This is linked to the significant workforce challenges that the sector as a whole is facing, and the consequent difficulties in recruiting and retaining sufficient numbers of care workers. The Committee asked for a regular update on performance to provide assurance going forward.

It was consequently agreed that the key metrics would be reported into the Committee on a regular basis. The first update was provided at the meeting of 17th April 2023. This is the third update to be provided.

| | |
|----------------------------|-----|
| DETAILED REPORT ATTACHED ? | YES |
|----------------------------|-----|

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: **Joanna Jones** Head of Integrated Services
Chris Harrison Head of Strategic Joint Commissioning

| | | | | | | |
|---|------------|-------------|-------------|------------------------|-----------------------|-----------------|
| Policy, Crime & Disorder and Equalities | Legal | Finance | ICT | Risk Management Issues | Staffing Implications | Physical Assets |
| NONE | YES | NONE | NONE | YES | NONE | NONE |

2. Legal

Carmarthenshire County Council has a legal duty under the Social Services and Wellbeing (Wales) Act to assess a person's need and provide appropriate care and support to meet an eligible need.

5. Risk Management Issues

Due to the significant workforce challenges in the domiciliary care sector, Carmarthenshire currently has more people assessed as needing care than care hours available. Therefore, Carmarthenshire is currently risk assessing all those waiting for care and prioritising the care that becomes available based on those with greatest need. If no care is available, all options are being explored to see whether needs can be safely met at home through other means, such as family support funded via a direct payment until a package of care becomes available, a step-down bed in a residential care setting and Delta Connect as a way to provide reassurance that help is at hand for families. Through this approach, nobody is discharged from hospital or left unsupported in the community unless arrangements are put in place to allow this to safely happen.

CABINET MEMBER PORTFOLIO HOLDER(S) AWARE/CONSULTED

YES

Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report:

| Title of Document | File Ref No. | Locations that the papers are available for public inspection |
|--|--------------|---|
| Domiciliary Care Strategy Update | | Report.pdf (gov.wales) |
| Domiciliary Care Performance Update | | Report.pdf (gov.wales) |

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Domiciliary Care Performance Update - Q1 & Q2 23/24

Introduction

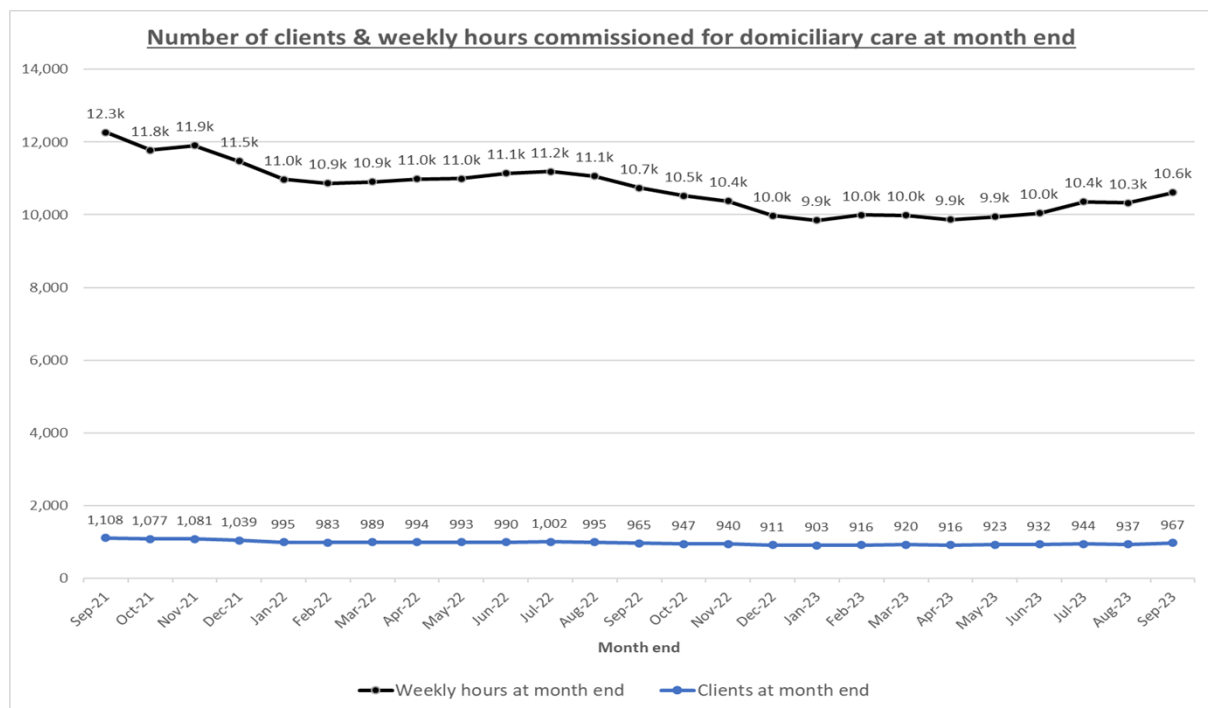
At its meeting on 24th January 2023, the Committee considered the current position in relation to domiciliary care in the county and the ongoing challenges that the Council (similarly to all Local Authorities across both Wales and the UK) is facing with having sufficient capacity to meet demand. This is linked to the significant workforce challenges that the sector as a whole is facing, and the consequent difficulties in recruiting and retaining sufficient numbers of care workers. The Committee asked for a regular update on performance to provide assurance going forward.

It was consequently agreed that the key metrics would be reported into the Committee on a regular basis. The last update was provided to the Committee on the 7th June 2023, this is the third update on the Metrics that will be provided on data up to the end of September 2023.

It is important to highlight that we have seen an improvement across the board in terms of all 4 key metrics referenced below, particularly since August 2023. This can be aligned to the relaunch of the Domiciliary Care Framework and the addition of 4 new care providers that has built further capacity into the sector.

Consequently, we have seen an overall growth in the number of hours commissioned for domiciliary care and a reduction in hours & people waiting across community & hospital sites which is very positive.

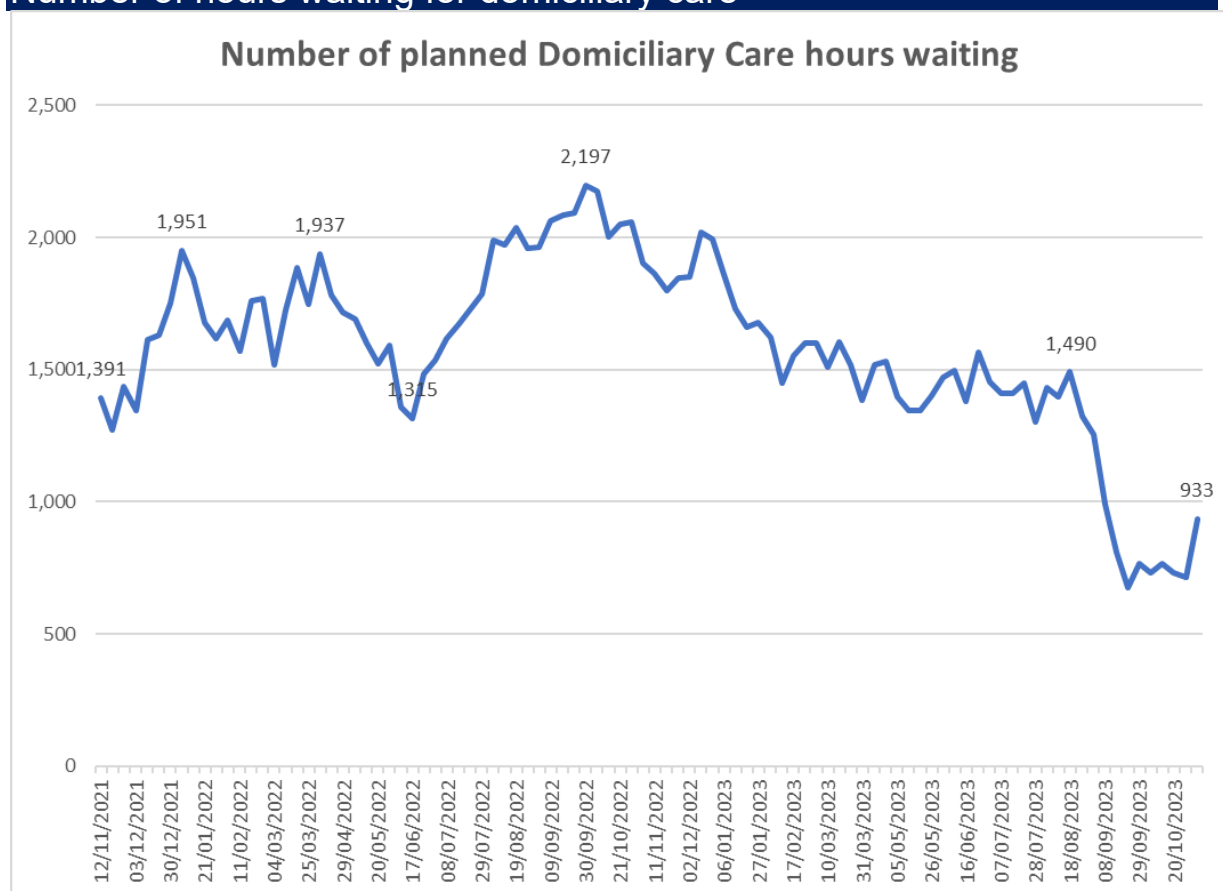
Number of hours commissioned for domiciliary care



Commissioned hours were at their peak in June 2021, and then sharply declined due to the ongoing workforce shortages in the sector. The graph above clearly indicated a trend between February 2022 and November 2022 of a continued decline in the number of hours commissioned, this was due to ongoing workforce shortages in the sector. We saw a levelling off between November 2022 and June 2023 with hours remaining around 9.9k to 10k which indicates a period of recovery was undergone.

The data since June 2023 indicates a really positive picture in a gradual increase in the number of hours commissioned and would suggest that the Domiciliary Care framework re-launch and the additional provider capacity this has brought in as a result, is having an impact. Whilst the overall picture is positive, we continue to face ongoing recruitment and retention challenges within the sector.

Number of hours waiting for domiciliary care



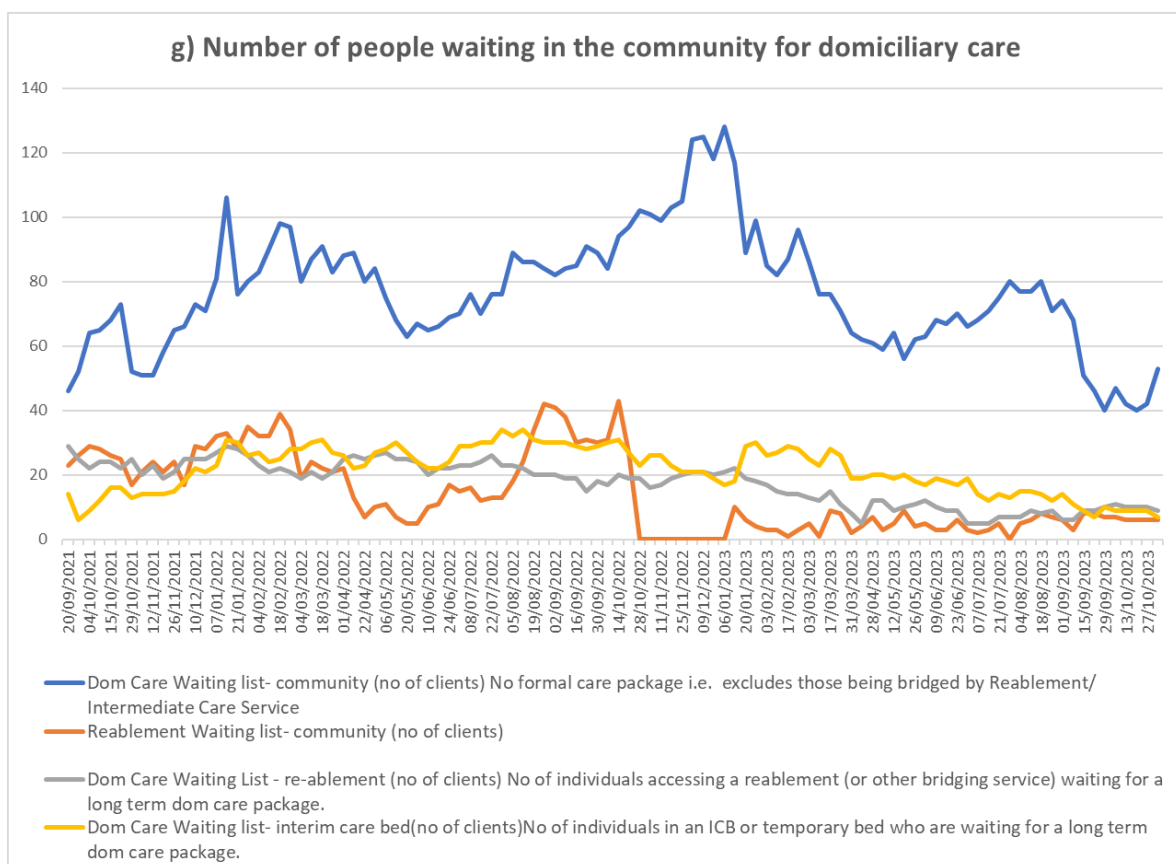
Due to ongoing recruitment and retention issues, demand for domiciliary care continues to exceed supply. There is, however, an improving picture in terms of the re-launch of the Domiciliary Care framework and with the introduction of the Community Assessment Service which provides a domiciliary care assessment & rightsizing service for those individuals who are likely to have some form of long term care needs. There has been a significant decline in those waiting for domiciliary care since August 2023 which aligns to the above and would suggest that the Home First approach that is being progressed and utilisation of Intermediate Care services in the Community are decreasing overall demand going through commissioned care.

At the last update, we noted a significant decrease in the numbers waiting for social work assessments following the launch of the Home First pilot in March 2023. This trend has continued since with a sustained reduction in the number waiting for social work assessments. This pilot demonstrated overall that there has been a 50% reduction in the number of assessments waiting and the numbers of referrals being passed through to long term social work teams. The impact of the pilot has informed a realignment of social work in Carmarthenshire with the development of an Intake and Assessment model that went live on the 6th November. Our waiting lists for assessment are now at the level they were at in July 2022 and improving month on month, which provides assurance that there is not hidden demand within those waiting for assessment.

We continue to make best use of the hours that we have available through our systematic review of existing packages of care. This is helping overall to reduce the number of hours that are waiting for care and enabling us to support more people more quickly.

Whilst it is hugely positive that there are less people waiting for care, and the number of hours needed has decreased, there is still a significant amount of unmet need that continues to need to be monitored to ensure that people remain safe whilst they continue to wait for care. However, it is important to note that the trends are going in the right direction.

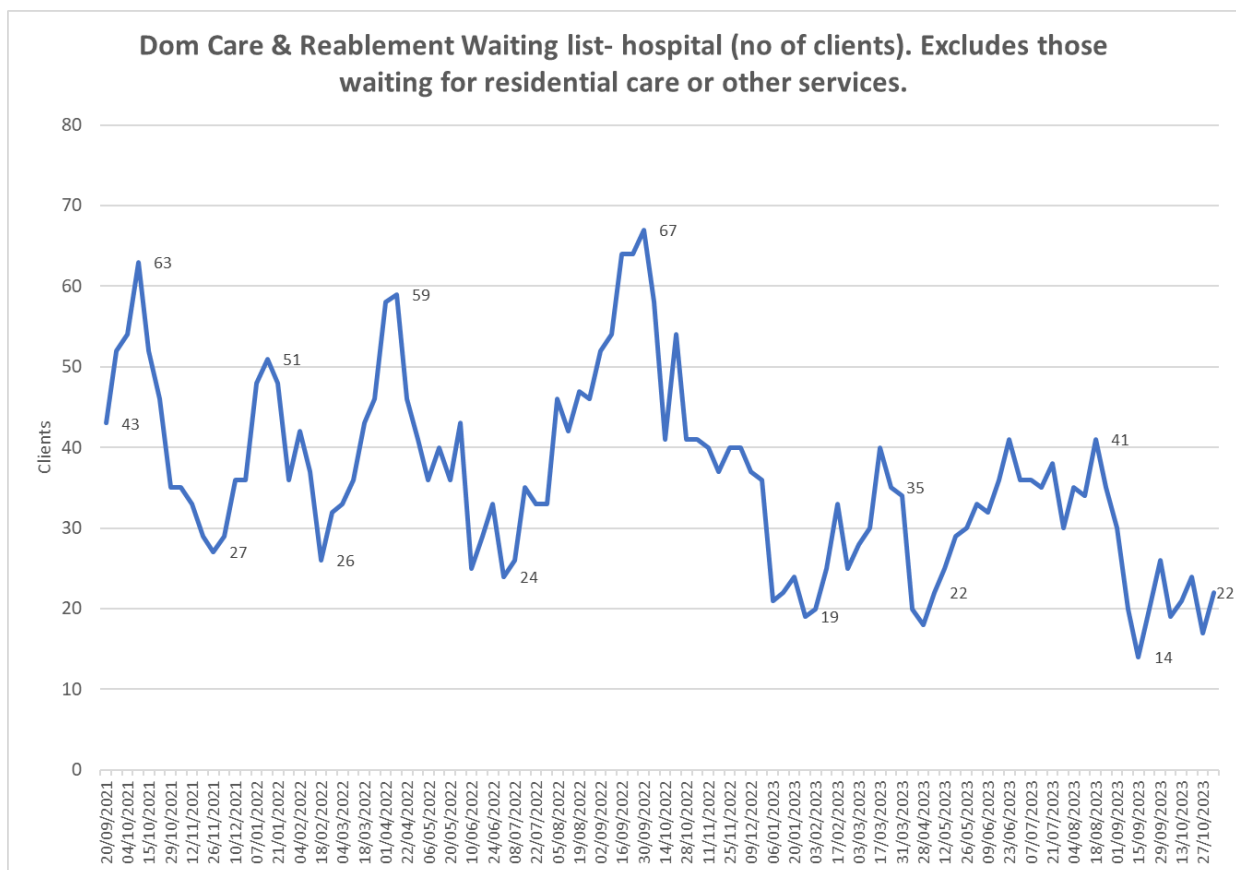
Number of people waiting in the community for domiciliary care



The data above shows those waiting for care unsupported in the community, as well as those in some form of bridging service (reablement pending long-term care, or an interim care bed).

The data shows that those waiting for care unsupported peaked in November 2022, but there has since been a decrease which mirrors the overall reduction of those waiting for care. The numbers waiting for reablement have been very low since October 2022. This will be in part due to the embedding of the service alongside the Intermediate Care Multi-Disciplinary Team which focusses on quicker discharge from hospital, as well as the service becoming more resilient in terms of staffing capacity. Those waiting in interim beds has stayed fairly consistent, but is also showing a reducing trend overall. Those in some form of bridging service has decreased slightly. It remains a challenge to move people on from interim/bridging services, as inevitably those unsupported in the community or those needing to leave hospital become a higher priority in order to ensure that they are safe and capacity is released for others. However, now that the overall numbers of people waiting for care are reducing (see below), there may be some opportunities to try and prioritise these individuals.

Number of people waiting in hospital for domiciliary care

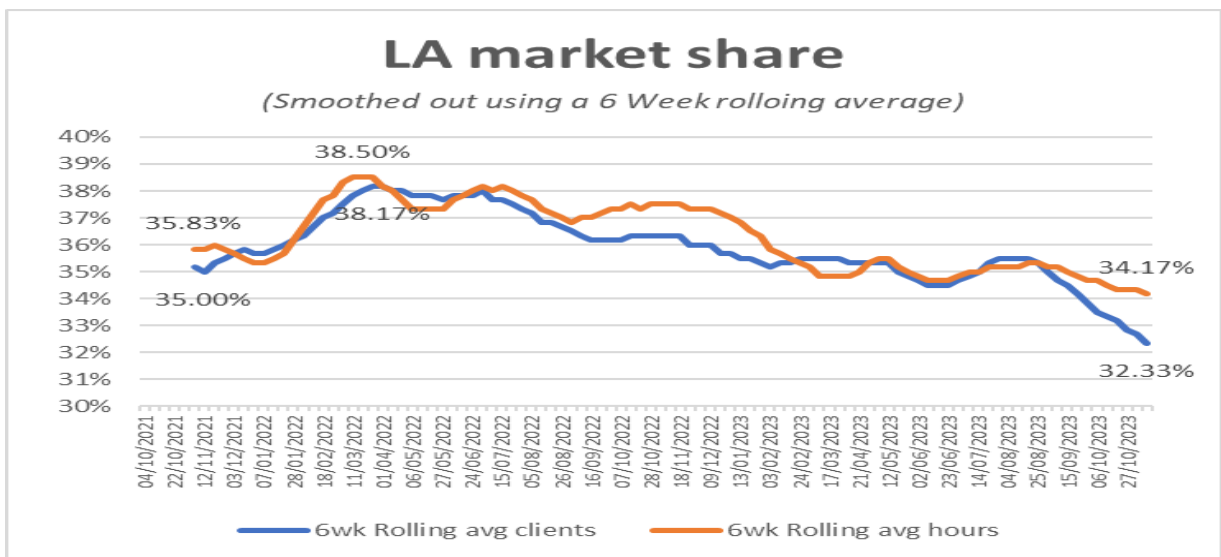
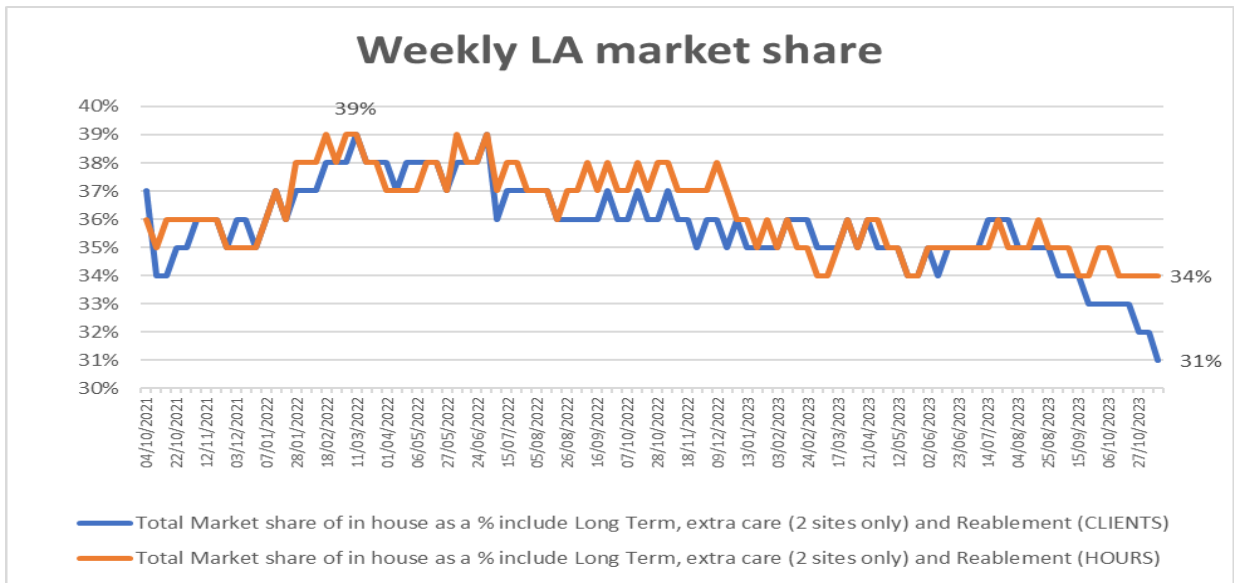


The trend mirrors the issues that we have had with availability of domiciliary care capacity, and the downward trend of those waiting since September 2022 mirrors the overall reduction of those waiting for domiciliary care. Post August 2023, the overall number waiting in hospital significantly reduced as more care hours became

available across the sector and the numbers waiting from that point onwards overall reduced.

Numbers waiting for domiciliary care in hospital between Q1 23/24 (April – June) and Q2 (July – September) have halved which provides further evidence that our Home First approach is having the positive impact in that more people are being discharged for assessment via preventative Intermediate Care services rather than waiting for assessment & commissioning of long term care in hospital.

Domiciliary Care - In House vs External Providers



The impact of the pandemic has taken its toll on our home care workforce, and this undoubtedly has been our greatest challenge over the last year. We have continued to have trouble recruiting Homecare staff. Within this context, our Homecare Team have shown great resilience in continuing to provide care in people's homes.

Currently, the in-house home care service provides approximately 37% of the overall domiciliary care market in Carmarthenshire, but you will note in the graphs that this has dipped slightly in recent months. The service is focussing on strategies that promote expansion, but the recruitment and retention challenges has impacted on this objective. Our aspiration going forward, is to grow the in-house service to provide 50% of the market over the next year which will include supporting those with more complex needs. This strategy will ensure that we are able to have greater resilience within the domiciliary care market.

We have successfully established a triage arrangement for intermediate care with health colleagues and this is already having an impact on hospital flow and reducing waiting lists. We have also progressed an aggressive recruitment campaign, streamlined our recruitment processes, introduced additional capacity to support recruitment and improved the grading structure for home care staff, which now means that our rate of pay is amongst the best in Wales. Key to developing our in-house service is to also increase productivity so that it is more cost effective and work is underway to address this.

Mitigating the risk in the System

As things develop, there is still a need for us to manage the risk to those waiting for care. We are therefore continuing to review those waiting for care, to ensure that needs have not changed and people remain safe through regularly keeping in touch calls by dedicated Care and Support Coordinators.

We are also continuing to use the releasing time to care methodology to actively reduce care packages where appropriate and release hours to support others. As part of the budget savings proposals, it was agreed that we would look to increase the capacity within the review team on an invest to save basis. This will allow us to increase the pace at which we can do reviews, and consequently release more care hours to support others whilst providing less intrusive care and promoting independence of those already in receipt of care. Recruitment has commenced to introduce additional therapists into this team.

A fortnightly meeting now takes place to review long hospital waits. This allows us to challenge and review, and ensure that all options have been considered. This had had a considerable impact on reducing those with a long wait in hospital. In addition, there are twice weekly hospital escalation panels where all difficult cases are escalated. This systematic review of long stay patients has significantly reduced those with a length of stay of over 100 days which will have a positive impact on social care commissioning.

We also offer Delta CONNECT and direct payments to both the person needing the care and also to the carer who is providing the care to support individuals, with their own needs, whilst they are caring for someone waiting for care.

All of the above is helping us to manage the risk. We are cautiously optimistic that the latest set of data is demonstrating that our new approaches are having the impact that we need to ensure that residents in Carmarthenshire who need it are supported at home in as timely a way as possible.

Financial Implications of Current Position

The growth in the number of hours commissioned for domiciliary care is approximately 7% for the first 6 months of 2023-2024. The projected annual cost of this is approximately £1m – assuming further growth in October - March. This is partially offset by the reduction in hours delivered by our inhouse service. There is a projected underspend in the inhouse service of £727k (as at August 2023 budget monitoring) due to staff recruitment issues.

Overall, the growth in hours delivered for April – September is 2.07%. The corporate budget setting process allocated demographic growth for this area of 0.381%

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HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE 28th November 2023

NON-SUBMISSION OF SCRUTINY REPORT

To consider and comment on the following:

Explanation provided for the non-submission of a scrutiny report.

Reason:

The Council's Constitution requires Scrutiny Committees to develop and publish and keep under review an annual Forward Work Plan which identifies the issues and reports to be considered at meetings during the course of the year. If a report is not presented as scheduled, officers are expected to prepare a non-submission report explaining the reason(s) why.

To be referred to the Cabinet for decision: NO

Cabinet Member Portfolio Holder: Cllr. Jane Tremlett (Health & Social Services)

| | | |
|---|--|---|
| <p>Report Author: Emma Bryer</p> | <p>Designation: Democratic Services Officer</p> | <p>Tel No. / E-Mail Address: 01267 224029 ebryer@carmarthenshire.gov.uk</p> |
|---|--|---|

EXECUTIVE SUMMARY
HEALTH & SOCIAL SERVICES
SCRUTINY COMMITTEE
28th November 2023

NON-SUBMISSION OF SCRUTINY REPORT

The Council's Constitution requires Scrutiny Committees to develop, keep under review and publish an annual Forward Work Plan which identifies the issues and reports to be considered at meetings during the course of the year.

If a report is not presented as scheduled in the Forward Work Plan, the responsible officer(s) are expected to prepare a non-submission report explaining the reason(s) why

DETAILED REPORT ATTACHED?

YES

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: **Linda Rees-Jones** **Head of Administration & Law**

| Policy, Crime & Disorder and Equalities | Legal | Finance | ICT | Risk Management Issues | Staffing Implications | Physical Assets |
|---|-------------|-------------|-------------|------------------------|-----------------------|-----------------|
| NONE | NONE | NONE | NONE | NONE | NONE | NONE |

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: **Linda Rees-Jones** **Head of Administration & Law**

1. Local Member(s) – N/A
2. Community / Town Council – N/A
3. Relevant Partners – N/A
4. Staff Side Representatives and other Organisations – N/A

| | |
|--|------------|
| CABINET MEMBER PORTFOLIO HOLDER AWARE / CONSULTED | YES |
|--|------------|

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

There are none.

| | |
|--------------------------|--|
| Title of Document | Locations that the papers are available for public inspection |
|--------------------------|--|

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EXPLANATION FOR NON-SUBMISSION OF SCRUTINY REPORTS

SCRUTINY COMMITTEE : Health & Social Services

DATE OF MEETING : 28th November 2023

| ITEM | RESPONSIBLE OFFICER | EXPLANATION | REVISED SUBMISSION DATE |
|--|----------------------------|---|--------------------------------|
| Youth Justice Plan | Gill Adams | The Youth Justice Team is undergoing a week-long inspection from 6/11/23 to 10/11/23. Currently, the preparation for inspection is requiring focus in the Phase 1 element of the inspection, and it is anticipated that post inspection (Phase 3) there will be briefings to attend to. A request for postponement until the next committee is therefore respectfully requested. | 18/12/23 |
| Short breaks/community services for disabled children and their families | Kelvin Barlow | Paper will need to be considered by DMT prior to submission. | 18/12/23 |

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**HEALTH & SOCIAL SERVICES
SCRUTINY COMMITTEE
28th November 2023**

FORTHCOMING ITEMS

To consider and comment on the following:

- To note the forthcoming items to be considered at the next meeting of the Health and Social Services Scrutiny Committee to be held on the 18th December, 2023.

Reason:

- The Council's Constitution requires Scrutiny Committees, at the commencement of each municipal year, to develop and publish a Forward Work Plan which identifies the issues and reports which will be considered at meetings during the course of the year.

To be referred to the Cabinet for decision: NO

Cabinet Member Portfolio Holder: Cllr. Jane Tremlett (Health & Social Services)

| | | |
|---|--|---|
| <p>Report Author: Emma Bryer</p> | <p>Designation: Democratic Services Officer</p> | <p>Tel No. / E-Mail Address: 01267 224029 ebryer@carmarthenshire.gov.uk</p> |
|---|--|---|

EXECUTIVE SUMMARY

HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE

FORTHCOMING ITEMS

The Council's Constitution requires Scrutiny Committees, at the commencement of each municipal year, to develop and publish a Forward Work Plan which identifies the issues and reports to be considered at meetings during the course of the year. When formulating the Forward Work Plan the Scrutiny Committee will take into consideration those items included on the Cabinet's Forward Work Plan.

The list of forthcoming items attached includes those items which are scheduled in the Health and Social Services Scrutiny Committee's Forward Work Plan to be considered at the next meeting, to be held on 18th December, 2023.

Also attached for information are the 2023/24 Forward Work Plan in respect of the Health and Social Services Scrutiny Committee and the Cabinet (link - [Forward plan - Cabinet / Council Forward Plan \(gov.wales\)](#)).

DETAILED REPORT
ATTACHED?

YES:

- (1) List of Forthcoming Items
- (2) Health and Social Services Scrutiny Committee Forward Work Plan
- (3) Cabinet Forward Work Plan ([Forward plan - Cabinet / Council Forward Plan \(gov.wales\)](#))

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: **Linda Rees-Jones** **Head of Administration & Law**

| | | | | | | |
|---|-------------|-------------|-------------|------------------------|-----------------------|-----------------|
| Policy, Crime & Disorder and Equalities | Legal | Finance | ICT | Risk Management Issues | Staffing Implications | Physical Assets |
| NONE | NONE | NONE | NONE | NONE | NONE | NONE |

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: **Linda Rees-Jones** **Head of Administration & Law**

1. Local Member(s) – N/A
2. Community / Town Council – N/A
3. Relevant Partners – N/A
4. Staff Side Representatives and other Organisations – N/A

| | |
|--|------------|
| CABINET MEMBER PORTFOLIO HOLDER AWARE / CONSULTED | YES |
|--|------------|

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

There are none.

| | |
|--------------------------|---|
| Title of Document | Locations that the papers are available for public inspection |
| Cabinet Forward Plan | Forward plan - Cabinet / Council Forward Plan (gov.wales) |

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HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE

28TH NOVEMBER 2023

FORTHCOMING ITEMS TO BE HELD ON 18TH December 2023

In order to ensure effective Scrutiny, Members need to be clear as to the purpose of requesting specific information and the outcome they are hoping to achieve as a consequence of examining a report. Limiting the number of agenda items may help to keep meetings focused and easier to manage.

| Discussion Topic | Background | Reason for report |
|--|---|---|
| 10 Year Social Services Strategy | The report details how the Council will provide the statutory social services functions over the next decade. The document will detail the following areas: Introduction, Vision Statement, The services people receive, Social Work Models of care, Safeguarding, Integration and Partnerships , Workforce and an Action Plan. | To provide members with a vision on how the Council will provide the statutory social services functions over the next decade. |
| Annual Report on Adult Safeguarding and Deprivation Of Liberty Safeguards (Dols) | This report is to provide information on the role, functions and activities undertaken by the Local Authority in relation to Adult Safeguarding and Deprivation of Liberty Safeguards. | To inform the Committee on progress being made and provides the Committee with the opportunity to consider and comment on the report. . |
| Progress update against the Cabinet Visions and Actions | This report shows progress of deliverables for the Cabinet Vision. | To allow the Committee to review and assess the progress of deliverables. |
| Performance Management Report - Quarter 2 | To report on the Well-being objectives and Improvement objectives as set out in the Corporate Strategy. | This item will enable the Committee to consider and comment upon progress achieved and to enable members to exercise their scrutiny role. |

| | | |
|--|--|--|
| Youth Justice Plan | The production of a Youth Justice Plan is a statutory duty of the Local Authority (Part 3; s40) of the Crime and Disorder Act 1998. Therefore, this Plan is approved by the Local Management Board, presented at the Local Authority's Education and Children's Scrutiny Committee and at the Hywel Dda University Health Board. It is formally submitted to the Youth Justice Board for England and Wales as a statutory requirement. It is reported to Fair and Safe Communities and submitted to the Police and Crime Commissioner. | The Committee is being requested to scrutinise the plan as part of their scrutiny role. |
| Children Services – Action Plan | Requested by the Committee following the presentation of the Draft Annual Report of the Director of Social Services. | To enable the Committee to monitor progress against the plan to mitigate budgetary issues. |
| Short breaks/community services for disabled children and their families | An update on the increased demand in short breaks / community services for disabled children and their families and the resulting budget pressures. | To enable the Committee to monitor progress. |

Items circulated to the Committee under separate cover since the last meeting

None

The following document(s) attached for information

1. The latest version of the Health & Social Services Scrutiny Committee's Forward Work Plan 2023/24
2. The latest version of the Cabinet Forward Work Plan 2023/24 – link provided. [Forward plan - Cabinet / Council Forward Plan \(gov.wales\)](#).

Health & Social Services Scrutiny Committee – Forward Work Plan 2023/24

| 7 th June 2023 | 5 th July 2023 | 4 th October 2023 | 28 th November 2023 | 18 th December 2023 | 25 th January 2024 (moved from 08/02/24) | 21 st March 2024 | 2 nd May 2024 |
|---|---|--|--|---|--|---|--------------------------|
| 10 Year Social Services Strategy (Post Consultation) Moved to October | H&SS Scrutiny Committee Annual Report 2022/23 | Draft Annual Report of the Statutory Director of Social Services 22/23 | Budget Monitoring | 10 Year Social Services Strategy (Post Consultation) Moved from June & October | Budget Monitoring | Budget Monitoring | Budget Monitoring |
| DOMICILIARY CARE UPDATE | Task & Finish Group Draft Planning & Scoping Document | Budget Monitoring | Capital Programme 2022/23 Update | Annual Safeguarding Report | Revenue Budget Consultation SHOR | Performance Management Report Qtr 3 | |
| Health & Care System for West Wales: How Far, How Fast? | | Revenue Budget Outturn Report 2022/23 | Youth Justice Plan (moved to 18/12/24) | Progress update against the Cabinet Visions and Actions | Update report on the prevention strategy | Progress update against the Cabinet Visions and Actions | |
| H&SS Scrutiny Committee Forward Work Plan 2023/24 | | 10 Year Social Services Strategy (Post Consultation) Moved from June / moved to November | Domiciliary Care Update | Performance Management Report Qtr 2 | | | |
| | | Progress update against the Cabinet Visions and Actions (email) | Short breaks/community services for disabled children and their families (moved to December) | Youth Justice Plan (moved from Nov) | | | |
| | | | | Children Services – Action Plan | | | |
| Page 61 | | | | Short breaks/community services for disabled children and their families (moved from November) | | | |

ITEMS CARRIED OVER FROM PREVIOUS WORK PLAN:

- 10 Year Social Services Strategy – ~~7th June 2023~~–October 2023

DEVELOPMENT SESSIONS:

7th June 2023

- Autism Update – Amy Hughes / Corinne

4th October 2023

- Children's Services Overview

28th November 2023

- Chair – Future development of scrutiny and the FWP

8th Feb 2024

- Mental Health (including suicide and self harm)

21st March 2024

Task and Finish Group – An Active & Healthy Start

FACE TO FACE MEETINGS ONLY

- 5th May (10am) - scoping
- 18th May (2pm) - scoping
- 19th June (2pm) – scoping
- 10th July (10am)
- ~~19th~~ 26th September (2pm)
- 20th October (10am)
- 14th November (10am)
- 13th December (10am)
- **Provisionally booked 23/01 20/02 19/03**

ITEMS TO BE CARRIED FORWARD TO 2024-25

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HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE

WEDNESDAY, 4 OCTOBER 2023

PRESENT: Councillor G.H. John (Chair)

Councillors (In Person):

K. Davies W.T. Evans (in place of M. H. Jones James)

Councillors (Virtually):

| | | | |
|-----------------------------------|-------------|-------------|-------------|
| B.A.L. Roberts | M. Donoghue | A. Evans | D. Owen |
| M. Thomas (in place of R.E Evans) | F. Walters | P.T. Warlow | J. Williams |

Also present Councillors (In person):

A. Lenny, Cabinet Member for Resources
J. Tremlett, Cabinet Member for Health & Social Services

Also Present (In Person):

J. Morgan, Director of Community Services
A. Bracey, Head of Adult Social Care
J. Jones, Acting Head of Integrated Services
C. Harrison, Head of Strategic Joint Commissioning
J. Coles, Head of Children and Families
R. Page, Senior Business Support Manager
S. Nolan, Group Accountant
S. Rees, Simultaneous Translator
E. Evans, Principal Democratic Services Officer
E. Bryer, Democratic Services Officer

Also Present (Virtually):

A. Thomas, Group Accountant
M. Runeckles, Members Support Officer

Chamber - County Hall, Carmarthen. SA31 1JP and remotely - 10.00 - 11.30 am

[The Chair advised the Committee that, in accordance with Council Procedure Rule 2(3) he was going to vary the order of business on the agenda to enable the Statutory Director of Social Care Services' Annual Report 2022/23 to be considered later in the meeting.]

1. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors R.E Evans and M. James.

Note: These minutes are subject to confirmation at the next meeting.

2. DECLARATIONS OF PERSONAL INTERESTS INCLUDING ANY PARTY WHIPS ISSUED IN RELATION TO ANY AGENDA ITEM.

There were no declarations of personal interest or of any prohibited party whips.

3. PUBLIC QUESTIONS

The Chair advised that no public questions had been received.

4. STATUTORY DIRECTOR OF SOCIAL CARE SERVICES' ANNUAL REPORT 2022/23

The Committee considered the Annual Report of the Statutory Director of Social Care Services 2022/23 which detailed the performance of social care services in the county.

There was a statutory requirement for the Director of Social Services to report annually to their Council on the delivery and performance as well as plans for the improvement of the whole range of Social Services.

It was noted that the report was still in draft and would be further revised prior to completion.

The Director of Community Services highlighted some of the key headline issues detailed within the report. He advised that adult services area was recovering from the pandemic and had been under severe stress primarily due to lack of resources. It was stated that the source of the recruitment difficulties was due to the overall state of the employment market as there aren't enough working age people to do the jobs across all sectors including hospitality. A major revision had been done on recruitment and retention but that it had not resolved all the fundamental shortages within the workforce. .

The Committee noted that in terms of older people the report identified the length of hospital stay with 75% and sometimes up to 80% of frail and elderly people within those bed with the average length of stay in Glangwili and Prince Philip hospitals being more than double that of equivalent hospitals.

In terms of learning disabilities, the Authority had met new demand and the number of people entering formal residential care had not increased however, it was felt that progress in mobilising community resource to support and reduce the overall number of people in residential care was not progressing as anticipated due to the length of time required to set up alternative settings.

The Director of Community Services informed the Committee that in relation to children with disabilities the service was seeing an increase in demand from families and the number of children on the child protection register had also increased. Despite the issues evidence showed that the Authority was making safe judgements in relation to children.

Note: These minutes are subject to confirmation at the next meeting.

The Chair noted the positive comments from CIW and thanked the Director of Community Services and staff involved for their hard work.

Amongst the questions/observations raised on the report were the following:-

- In response to concern raised about the record deficit with the Health Board budgets and the potential impact this may have on the Authority, the Director of Community Services advised that between Welsh Government and the Health Boards some difficult decisions would have to be made. However, it was prudent to identify that any joint initiatives such as Delta Well-being could be impacted but that strategically the Authority had a very good relationship with the Health Board and it was hoped that initiative which were saving money and meeting need would not be impacted.
- In relation to the risk identified regarding the high rate of inflation, the Director of Community Services responded by advising that the Authority was having to absorb the obvious deficit which would result in difficult decisions being made however he was confident that the department was efficient and effective in providing good value services but noted there was always room for improvement.
- In response for an update regarding the work on suicide and self-harm, the Head of Adult Social Care advised that the work being undertaken in this area had increased considerably over the last 18 months, which was appropriate as the statistics for suicide and suspected suicide was higher in the region than anywhere else in Wales and that was something that we all needed to be concerned about. In terms of the structure for suicide prevention in Wales it was noted that there was a national advisory group and three regional groups across Wales. Carmarthenshire is part of the Mid and Southwest Wales forum that consists of six Local Authorities, three Health Boards and two Police Forces. Beneath that there are local groups and Carmarthenshire is part of the Talk to Me 2 which is the name of the strategy for Wales on suicide prevention. This group is chaired by Public Health Wales and is focusing on prevention strategies. It was explained that a multi-agency Immediate Response to suicide is being piloted across the region. When a suspected suicide occurs the multi-agency group meets to agree what support may be needed for those who are impacted such as family or wider community. It was highlighted that despite the amount of work that had already been undertaken more could be done and that it was a priority area for the Authority.
- It was asked if work was being done to understand why suicide rates were high in the region and if the increase in rates was the same for adults and children. The Head of Adult Social Care advised that this work was being progressed nationally, but the trends were changing. Historically males aged 40 to 60 were the highest statistically but there was an increase in older people. From a children's perspective, post pandemic the mental and emotional health of children had suffered. The Head of Children and

Note: These minutes are subject to confirmation at the next meeting.

Families advised that the suicide rates for children were small however the issues were considered seriously by the Authority and with the Regional Safeguarding Board. Planning work was in progress to address the prevention agenda to assist with understanding what was required to support children who were in emotional and mental distress. It had been noted that behaviours were very dysregulated and evident in schools and in the communities and that this phenomenon had increased post pandemic. It was advised that early intervention prevention wellbeing pathway had been introduced within the community and mental health teams. Welsh Government grant funding had also facilitated the appointment of a regional suicide and self-harm prevention coordinator.

UNANAMOUSLY RESOLVED TO RECOMMEND TO THE CABINET that the report be received.

5. REVENUE BUDGET OUTTURN REPORT 2022/23

The Committee considered the Revenue Budget Outturn Report for 2022/23 which provided an end of year financial position. It was noted that the Health and Social Service showed a net variance of -£6,254K against the 2022/23 approved budget.

The report included information relating to the following:-

- Summary position for the services with the Social Care and Health Scrutiny Committee remit;
- Report on Main Variances on agreed budgets;
- Detailed variances;
- Details of the Savings Monitoring position for the end of the year.

The Cabinet Member for Resources indicated that many of the budget lines had significant variances to the budget that was set during February 2022 and that this reflected the uncertainty of demand, cost and capacity in the service areas. It was stated that the demographic pressures in learning and disability services were continuing to have an impact on the budget for residential placements and supported accommodation.

The Committee noted that the pressures emerging in Children's Services in the last financial year were as a result of staffing pressures and the complexity of care provision and that this was a significant concern to the corporate budgetary position.

A number of questions were raised, the main matters were as follows:

- It was asked if the additional budget allocated in 2022/23 to address the issue around the recruitment of social workers had been spent wisely as there had been a wide range of initiatives launched. The Head of Children and Families re-iterated that the challenge facing the Authority around the recruitment of qualified social workers couldn't be

Note: These minutes are subject to confirmation at the next meeting.

overestimated and that it was a national challenge. She stated that there were many Local Authorities in Wales operating with a high percentage of agency social workers within their workforce but that Carmarthenshire had in large been able to stop. It was stated that there was a joined-up consistent approach across the divisions regarding social work recruitment. Many initiatives had been undertaken to address feedback received via a social worker survey with one being the practitioner progression framework. It was stated that Social Care Wales had recently advised that the number of people applying for social work courses had increased and that this was due to the increase in the bursary that was made available.

The Head of Adult Social Care reminded the Committee of the Care Academi initiative. 12 people were currently on the programme and had placements in residential and day services facilities while undertaking their NVQs and then would be supported ultimately to attain their Social Work degree.

- In response to a question regarding what the impact would be on the headline budget should every post be filled, the Director of Community Services advised that there was unmet demand and that if posts in areas such as home care were filled it was estimated that a further 2m would be spent. Alternative models of care had been implemented to reduce cost and the number of staff required. It was stated that one of the challenges was in relation to posts in areas such as Childrens Services and that in these instances more experienced social workers were required to facilitate the early return of children to their families. The success in recruitment within the residential care / older people had enabled the authority to increase occupancy and reduce cost such as agency costs.

UNANAMOUSLY RESOLVED that the report be received.

6. REVENUE & CAPITAL BUDGET MONITORING REPORT 2023/24

The Committee considered the Revenue and Capital Budget Monitoring Report in relation to the Health & Social Services, which provided an update on the latest budgetary position as at 30th June, 2023 in respect of the 2023/24 financial year.

The Health & Social Services was forecasting an overspend of £7,325k on the revenue budget. The main variances on capital schemes indicated a forecasted variance of £44k against a net budget of £1,157k on social care projects, and a £1k variance against the Children Services projects net budget of £517k.

The Cabinet Member for Resources highlighted that the forecast budget overspend on Children's Services was an area of significant concern to the corporate budget position and in recognising this a working group had been set up to investigate and identify corrective action where possible. The Committee was advised that the working group met weekly and was chaired by the Deputy Chief Executive and included senior officers from across the Council as well as the Children Services leadership team.

Note: These minutes are subject to confirmation at the next meeting.

In response to a query the Director of Community Services confirmed that the variances in the first quarter were about where they were expected to be based on historical assumptions. In relation to the issue raised regarding the deficit with Children's Services it was highlighted that this was not a new issue and that it had previously been masked by one off grants from Welsh Government. The Director of Community Services stated that he hoped that the overall diagnostic of the root causes of the deficit would enable the Authority to take corrective actions but that an action plan will be produced by the end of October / early November. It was stated that there had been a huge increase in cost of services and the commissioned profile of services in relation to residential care services for children with disabilities. Additionally, the Authority was faced with an increase in demand for services and that investigations were being undertaken to establish the root cause of this demand post pandemic.

The Committee once again asked regarding the out of county placements. In response the Director of Community Services expressed concern that the provision of care did not meet the needs of children and was commercialised and often provided poor service at high cost. The Committee was advised that ideally the Authority would develop their own resources with sufficient capacity in the Couty to meet the demand and that only in exceptional circumstances were children placed out of county.

UNANAMOUSLY RESOLVED that the report be received.

7. FORTHCOMING ITEMS

UNANAMOUSLY RESOLVED that the list of forthcoming items to be considered at the next scheduled meeting on the 28th November, 2023 be noted.

8. TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 5TH JULY, 2023

UNANAMOUSLY RESOLVED that the minutes of the meeting of the Committee held on the 5th July, 2023 be signed as a correct record.

CHAIR

DATE

Note: These minutes are subject to confirmation at the next meeting.